

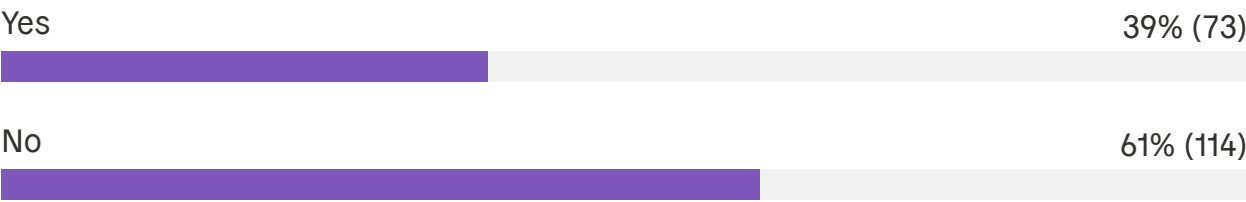


Englewood Trolley Survey

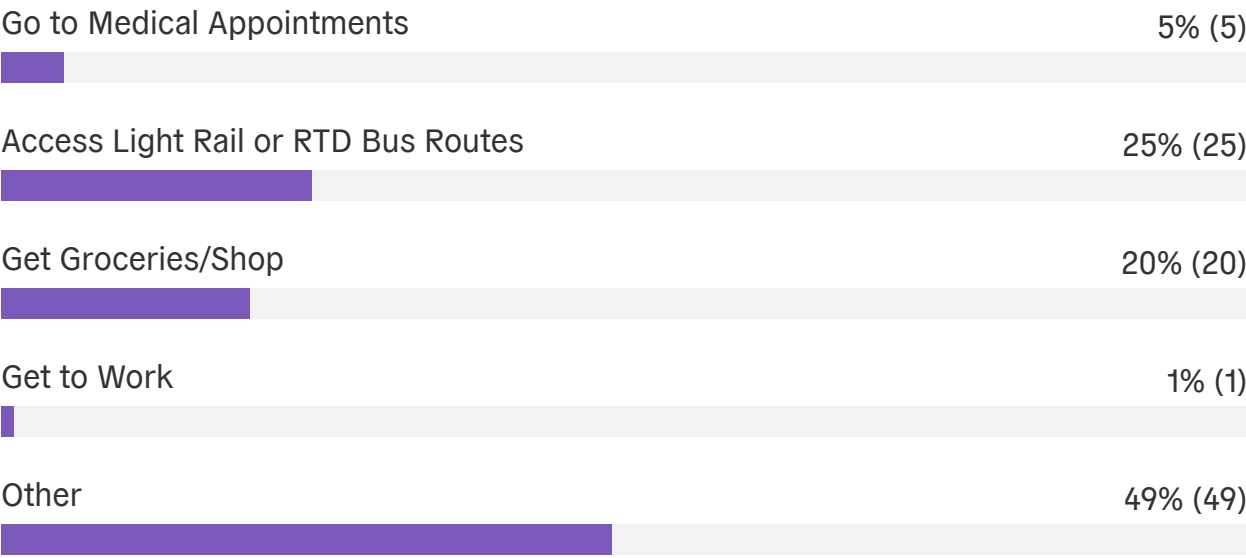
Survey Results
FINAL

07/19/2021

The Englewood Trolley is a free city service, have you traveled on any portion of the route?



The trolley runs between the Civic Center and the Medical District and has 19 stops. Do you ride the trolley to:



If other, please explain.

- Civic center to Broadway dining
- Library
- Use it to get to the library
- I have never ridden on the trolley.
- Never used it
- While I have seen the trolley I have never ridden it and don't know it's route or fare
- To get to Safeway
- I do not ride the trolley, it adds no benefit to the community and is a waste of money.
- Library
- Never rode
- Travel to earthtreks
- Have only ridden it a couple of times for random things. And it has been over a year or two since I have been on.
- I haven't ridden
- Between friend's houses and from my house to downtown area
- Tourist--visiting my son who has a house in Englewood while he is at work.

I didn't know we had one but now that I do I would use it.

School

An event or downtown tour.

Have not ridden

get rid of it. i do not see anyone riding on them and think it is a waste of money

NOWHERE NEVER RIDDEN IT, WHO WROTE THIS SURVEY WITHOUT THAT OPTION?

Bank, appointments with doctors, shopping, RTD access, visit City Hall

Never

occasionally I have used it if I am there for meetings etc.

I would have to drive or walk to the nearest trolley stop, so the trolley is of no value or use to me. It is a waste of money.

seldom ride it

Never rode

I haven't tried it yet. It would be great to have a map of where it goes.

Exploring service

I don't ride but I would love to ride it to restaurants/bars, events

I have not used the trolley

To get to the Englewood Library.

N/A

Get to the library/light rail

Have not ridden the trolley

I have had to drop my car off to get some work done and I have used it to get back home. I also have used it to get to light rail or kings soopers

Never use it

All of the above

I have ridden to library with students from Englewood High School

I don't ride the trolley

Exploring service

Don't ride it

None

don't know where it stops

Visit local restaurants/bars

Road it well over 15 years ago when I was a teen

All the above

Go to restaurants

I selected "other" because I use the trolley two access bus and lightrail, go shopping, and get to work. It is not a question that can be answered with a single answer for me and many others like me. I use the service to move around the community for personal and professional reasons. I don't have the option of driving due to my disability so The trolley is very useful to me.

Never used

Exploring service

I don't use the trolley and you didn't make that an option in the last question

All of the above. Medical appt's, shopping, light rail, etc....

Haven't taken the opportunity to use it



How long are you willing to wait to ride the trolley?



10min
Yez
10 min
10 minutes
10 mins
10 minutes
I have no complaints about the wait time.
10 minutes
10 minutes
10 min
10 minutes
20 min
10 minutes
10 min
2 min
10-15 min
10 min
10 minutes
5 min
UNWILLING
15-20 minutes
5 min
10 minutes
10-15 mins
I don't ride the trolley
10 min
10
Wouldnt
as long as it takes
5 minutes when leaving home, 10 minutes when returning home
30 min with seats, 10 min standing.
15 min.
15 mins
10-15 minutes
10 mins
5 minutes
10 mins
15 minutes
10 minutes
10 minutes
If I rode it, I would wait 15 minutes or so, like a bus.
10 Minutes
I'm not willing to wait
15 min
15 min

15 minutes
2 minutes
15-min.
15 min
15 minutes
5 minutes
10 mins
10 min
15-20 is fine for a wait. You can people watch in the mean time
15 min or 30
Never
10 min
2 min
5min
15 minutes
30 mins
15 min
10 minutes
5-10 minutes
0
15 minutes
15 min
I don't ride the trolley
30 min with seats, 10 min standing.
None
0 minutes
15mind
10 minutes
5-10 minutes
4 min
7 min
15 mins
?
15 minutes in the winter...longer in summer
Whatever time the schedule says
The 15 min. Schedule has been working well for us.advertise it
15 minutes
5 minutes
NA
N/A
30 min with seats, 10 min standing.
30mins
5-10 MIN
15
N/A- don't use

15 MIN

10

10 to 15 minutes.

10 min

15 minutes

20 minutes

10-15 minutes

15 minutes

I do not ride the trolley.

30 minutes

As long as it takes!

15 minutes

What incentives to increase ridership on the trolley should be offered?

Don't know

extended hours in evening and on the weekend, free rides

A clearer schedule as opposed, to "stops every 15 minutes"

Keep the smelly homeless off the trolley to make it safer

Expand route

Why do we not work with RTD to get an actual bus route?

Promote that it is available and it will get more passengers

Businesses could offer discounts. The city could offer credits of some kind. It should be suggested more. I tend to forget about it until someone suggests it.

None.

Not sure

Free?

More advertisment and route schedules

Cleanliness. Friendliness.

I don't know that it needs incentives as much as it needs a public awareness campaign

Sanitizing efforts, event pick up/drop off,

It should be advertised as a way to get to the civic center and businesses in englewood. I would ride it to get down to the light rail station or to the summer concert series at the civic center but I never think of it. I'd have to walk about 10 minutes to get to a stop but it might be worth if if parking is a problem. There is also a lot of crime at the light rail stations so not sure I might not want to leave my car there.

More stops

Not sure

Get ride of the expsebse

More stops

How late does it run? Maybe late night hours?

Maybe a longer route; go up and down Broadway a bit more

Keep them clean.

Once there are more “destinations” along the route you won’t need incentives

I have no idea what the schedule is or how often it comes. I often times walk that route so I might ride it if I knew it was coming. Maybe a PR campaign to educate me on it?

Maps

Other routes. Run it up and down Broadway so I can connect with the east/west trolley to get to civic center/RTD.

Free ride is so nice! Driver is always really sweet and makes the environment on the trolley welcoming. More stops throughout the neighborhoods would be great. I’d ride more then. Also going a little further south into Englewood like Oxford/Broadway area

More creative advertising.

Increased service area on weekends

Well planned routes

Expand service area

Being on time and clean trolley

Why is this not a RTD line?

none. charge them

DONT JUST GO FROM THE OLD PEOPLE TO THE MED CENTER AND STORES

Varry the routes. Run on. Saturday's from 10:00 a.m. to 2:00 p.m... Would increase ridership for senior citizen shoppers to go downtown.

More pick up points

Perhaps local food and retail coupons, win win to try local businesses

Different routes

Would be nice if the trolley also connected to Oxford Station and possibly stopped 1 or 2 places along the way.

It is already free-what other incentive can you be considering? Are you going to pay people to ride it?

incentives only work if the Trolley goes from where I am to where I want to be and it does not go there

Having serve more of the city would help.

rides to light rail would be great, no parking problems.

I don't think people realize how convenient it is. In fact, a lot of my neighbors don't know it exists. I think working with the places people want to go to and having them advertise to local customers. I don't think making an incentive will work. I think what's needed is a comprehensive plan to help people think beyond the car. Create a city identity that's beyond the car. Kind of like bike to work day, but instead that what makes Englewood unique is we use alternative transportation as often as possible BECAUSE it's possible. You CAN do that here and can't in so many places. We've got bike lanes and good sidewalks with curb cuts and local businesses that meet most of our needs and a public transportation hub that gets us downtown for the ballet. Tell stories about citizens using the trolley for fun stuff, work stuff, etc. But target it. Have the medical centers push it because their parking situation, etc.

I've lived in Englewood for about 20 years and this is the 1st time I've heard there is a trolley. Rather than incentives, how about educating the population about the service. It could be highlighted in the Englewood newsletter (the one about what's happening in the community) and also the Englewood Rec Center booklet and probably Maley, the library and other community sources could promote / inform potential users via their literature, bulletin board postings, etc. Do you promote it via Swedish or Craig? Is it promoted at the Museum for Outdoor Arts or any of the government offices in the municipal building. Is it featured on the Englewood.gov website? Seriously, I've never heard of it and I consider my self an informed member of the community.

None

Convenient
Better route. It is to many blocks away from our house.
It should come south of Hampden Ave. to include the Recreation Center.
More info on route/timing
Information to raise awareness of trolley schedule
Maybe loop around to Dartmouth and then up to Swedish?
More advertisement of it as an option and the stops it makes. Add or expand the stops. Ensure masks are worn by all at all times and sanirize frequently.
I prefer to walk or call taxi
discounts from Downtown merchants
More visibility of trolley service
Maybe a frequent rider app? You could get local business to offer deals (like a free coffee from Dixon's) after 5-10 rides. Free advertising for our local businesses.
Less use by homeless to just ride around
not have to wear a mask, they don't do any good
I don't live in Englewood and did not know of trolley so advertising would help
Better comprehensive routes.
pretty sure those using the trolley 1) don't pay taxes in Englewood 2) free ride for homeless
It's hard to find where the stops are. Improving public awareness. Keeping people safe on the trolley.
Free food
I don't know?
I don't care
You need to advertise more. I've known nothing about the trolley
Stop the free service
Better signage, hard to tell where trolley stops.
RTD transfer tickets
Its good
n/a
Longer hours
Public awareness of the Trolley's availability
Free coffee from local shop
Not sure
None
None
None
Partner with local restaurants
safety
Make the trolley look like a real trolley.
Booze Cruise. Allow alcoholic beverages from local bars or restaurants.
Increased frequency for light rail accessibility
Maybe a bigger travel area
None...just make people more aware of it
But the small fee for the trolley you should be able to get on the light rail and or bus at a discount.

Advertise. So many people don't know it's rout, schedule, or that it is free.

There are a number of things that could be offered as incentives to get people to ride. Some of my initial thoughts are decreasing the wait time, expanding the route or changing the route a little so writers can access different areas, running on the weekends, and allowing passengers to get off at specific places instead of fixed stops.

Don't know at this time.

make it something other than a bus, light rail, at least make it an EV

None

Go to River point.

Larger scope around Englewood

Not sure

Have an event that people can get to via the trolley. I think most people don't realize its available to everyone.

Ride

Coupons to local businesses that support the trolley.

Discounts at businesses along the route, punch card for rides taken to win a gift, grocery card, etc.

none that I can think of

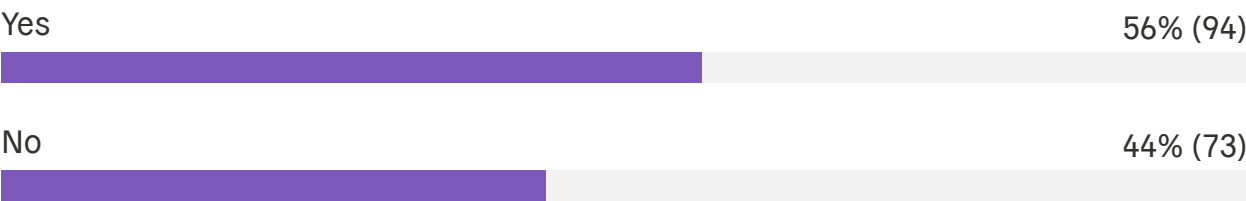
Weekends would be nice

Expanded routes around the city

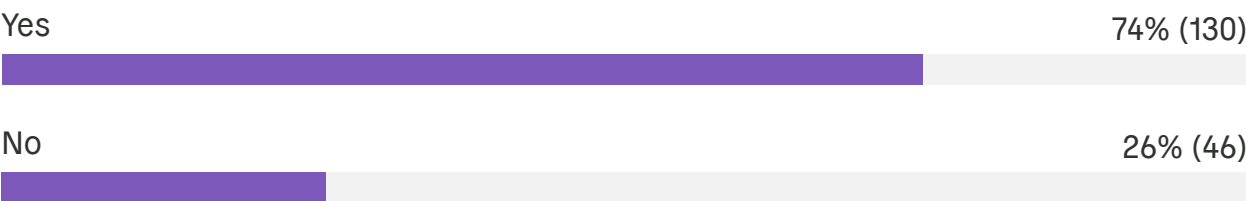
Not a customer

clearer stop locations. it's hard to find information online on where all the stops are.

Would you be willing to pay a small fare to offset costs to make improvements to the trolley?



Would you utilize the trolley to attend special events?



What improvements would you like to see on the trolley?

Don't know

Would love the trolley to run north/south on Broadway to give access to the downtown area

extended weekend and evening hours, more advertising (nobody in the metro area knows about this free bus, which is unfortunate)

More promotion. Downtown employers should ask their employees to use it rather than taking up so much parking downtown for customers.

Make stop by Gothic for concerts

Why is this a service? We should work with RTD for a bus route. The trolley is odd and is really just a homeless people mover.

More promotion of it. It is a great resource, but many don't know it is there.

The trolley is essentially a shuttle that moves homeless people from one part of Englewood to another. It is not a wise investment of taxpayer dollars.

?

It might be nice to have some north/south access on the trolley along Broadway for those people that live down by Bellevue or up by Yale.

Nothing, dump the trolley and save the money

Better air conditioning...usb ports

Get rid of it

Rethink the route

Zero step entry, Electric trolley Add shade along with the art at the stops Potentially less stops - if they are all not being used + a more direct / visible route. Or consider a evening / weekend route that help get people to the gothic Maybe a north south line along Broadway amd an east west line from hospital to light rail

I believe it's a valuable service for our community who does not drive. Many people rely on it.

Expanded route

Post the hours it operates, how long a wait might be, an app that shows on GPS where it is so I know if I should wait or not.

More information on service

Run it up and down Broadway so I can connect with the east/west trolley to get to civic center/RTD.

Same thing, expanded route

Expanded service area (specifically up Broadway)

N/a

Expand area of service

Better air circulation. I would be willing to pay a fare, but I suspect some people rely on it and wont be able to pay a fare.

eliminate it

MAKE IT USEFUL OR GET RID OF IT - DONT DARE TRY TO FEE IT OUT OF ALL OF US WHO NEVER USE IT

Move the stop currently at Sherman to Grant. That way it's closer to banks, Safeway, and three strip malls. Let the trolley circulate around the Safeway strio mall. Turn. South on Grant, Then circle back to Sherman, rightt on Hampton and follow the existing route.

None

Go EV!

extend route to oxford station

Get rid of the trolley-it is uselesd and wastes tax payer money. Obviously there is no demand for the trolley.

It is a bus. what improvements can be made?

Increased range. If it/another one went up and down Broadway from the north to south city lines, I would definitely use it.

No obnoxious music. :)

Times posted on arrival to site on days/weekends. Going across Downing to the Apartments off Lafayette. More metal maps at stops.

NA

A more northerly route. Down Dartmouth?

I would like the trollies to be all-electric and zero-emission. There are state grants to cover any cost difference. Making them all-electric would support Englewood's commitment to sustainability.

quality, frequency, both directions

Just more info about it

Expand to my end

I don't think it's needed

Don't think the paint scheme on the buses encourages ridership. Maybe paint them to mimic the old yellow trolley and include a horse decal. Tie it into Englewood history. Make it feel part of the community.

Can't answer due to I have never used the trolley

A little shade at a few of the stops. I much preferred the name "Art bus", much more contemporary than the word "trolley".

See above

I don't have any ideas for this

no more masks

Advertise. I was at the Englewood Civic Center to ride RTD train recently and did not see anything about the trolley

A route that serves more people - I'm not sure what the trolley is trying to accomplish but it doesn't connect me to any place I want to go.

Stop the trolley and use the funds to clean up the homeless problem

Higher wages for employees and more mental health services in the community. Not a bigger police station. More social service programs.

If there was a line that also ran half a dozen blocks north and south on Broadway, it might get within reach of more people to safely get to downtown Englewood from the surrounding residences.

Put taxes into something that matters like fixing pot holes in the roads, Beauty industry/tattoo Industry relief fund, or how about stop wasting the tax payers money. Just a thought.

Advertisement

Charge fair

Less homeless people

It is SUPERB already

Longer hours

Not sure

People don't know it's free

If it went into the surrounding neighborhoods, I would use it.

Times posted on arrival to site on days/weekends. Going across Downing to the Apartments off Lafayette. More metal maps at stops.

None

Get rid of it

Make it look like a real trolley and not an old folks tour bus. Travel up and down Broadway from just south of Hampden to the northern extent of the city. Or Partner with Denver and have it go into the SoBo district, especially on weekends.

More modern

Maybe require an Englewood ID (like at Malley) to ride it. I think lots of non-Englewood people ride in winter to avoid cold.

Love it the way it is now

A secure tip jar for drivers.

I would love to see the trolley running on weekends. I think it would also be beneficial to readjust the schedule so that the trolley does not run so close to the 0 and the 12 where it overlaps with those routes.

Not sure.

Make it renewable energy of some sort

Post arrival times at stop sites for days/weekends. Going across Downing to the Apartments off Lafayette. More metal maps at stops. Benches at all stops *would only let me submit if I answered the downtown question. I don't work downtown

Go into neighborhoods more

Larger route

Really don't use it

Fastest

I like the trolley just the way it is. The price is right, and it's convenient, and it's normally on time. The drivers are friendly and helpful when they can be. Kudos to them.

Get rid of the cigarette smell that is immediately obvious when you step up into the trolley! I often walk instead to avoid the stench. Otherwise I'd use it more.

I do not know enough about the trolley service to comment.

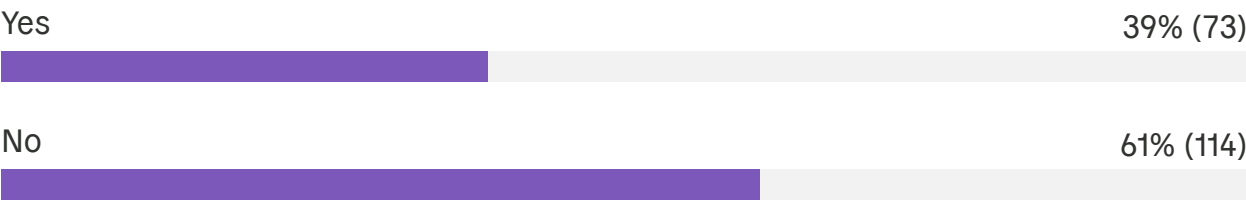
A wider pickup

If a fee is added to the trolley I would like to also have valid transfers for rtd services

Weekend hours!!

The Englewood Trolley is a free city service, have you traveled on any portion of the route?

Overview

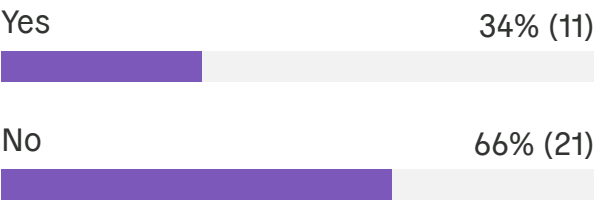


Breakdowns

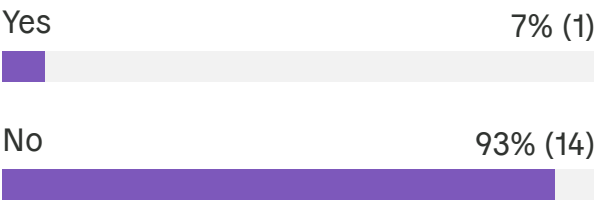
Gender

Responses broken down by the gender of the respondent. Currently, most public data only supports male, female, and unknown.

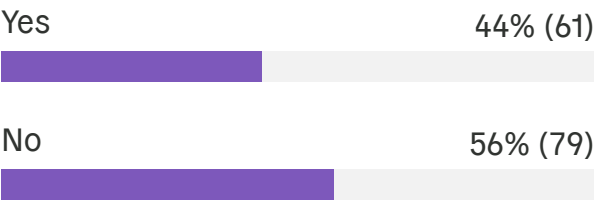
Female



Male



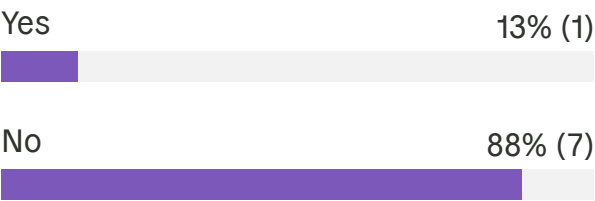
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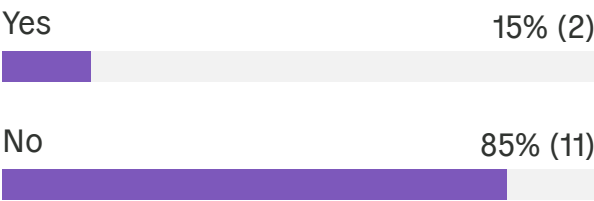
Age Range

Responses broken down by age of the respondent. Respondents for whom age are unknown are not included in these breakdowns.

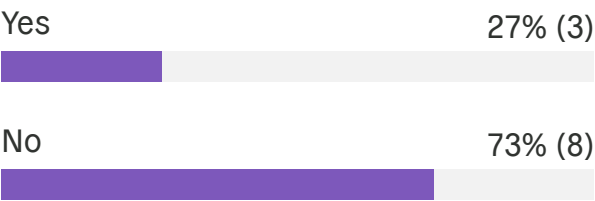
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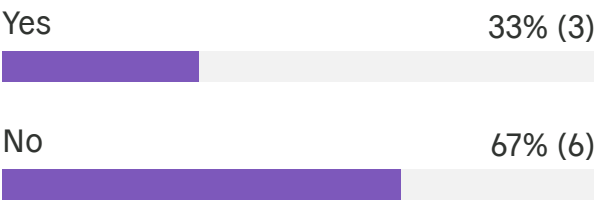
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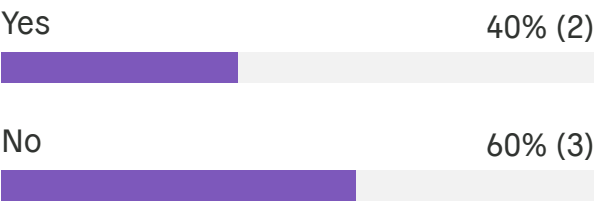
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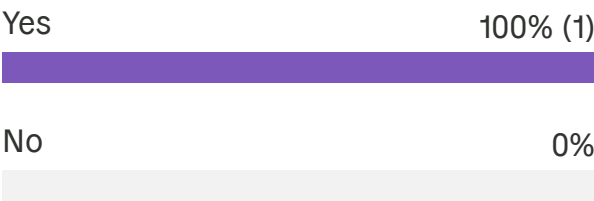
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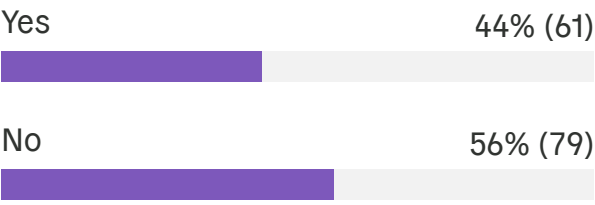
65-74



75 years or older



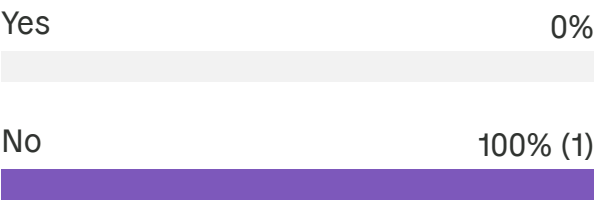
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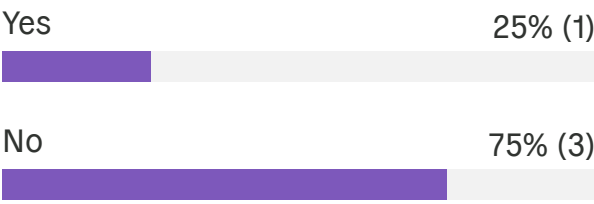
Precinct

The geographic area in which the respondent lives. This is determined by the location of the reported household.

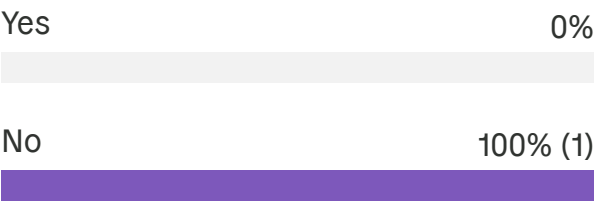
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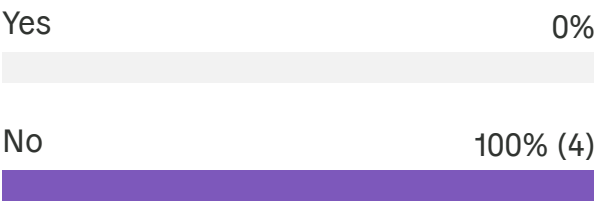
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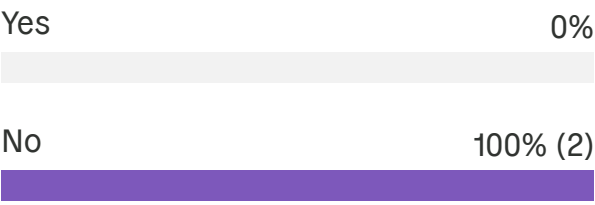
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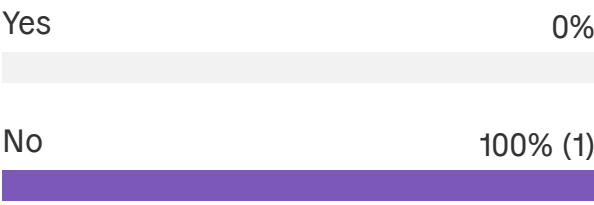
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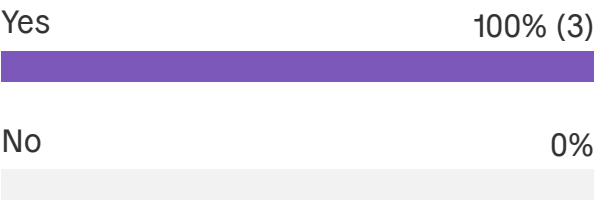
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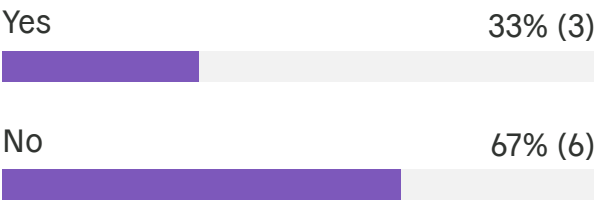
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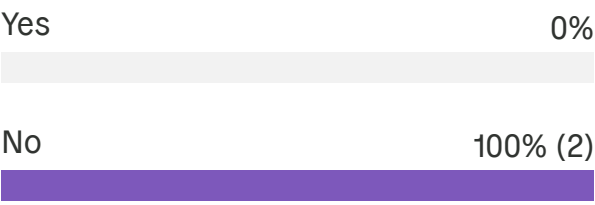
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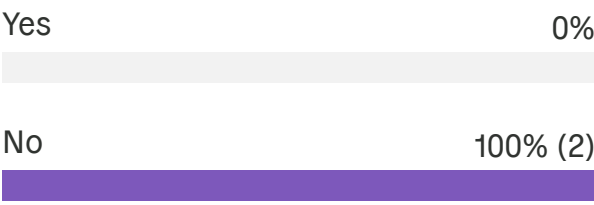
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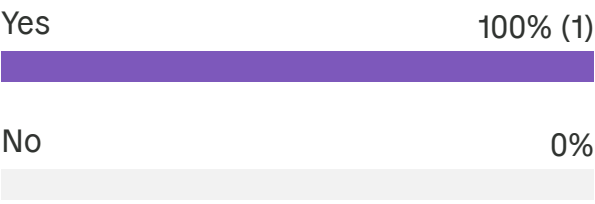
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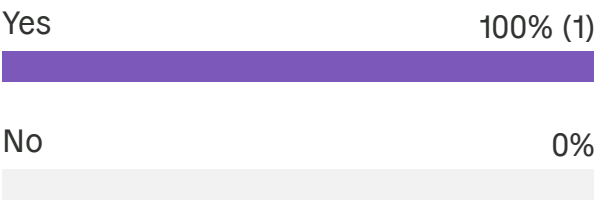
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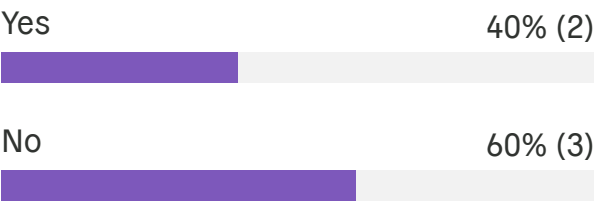
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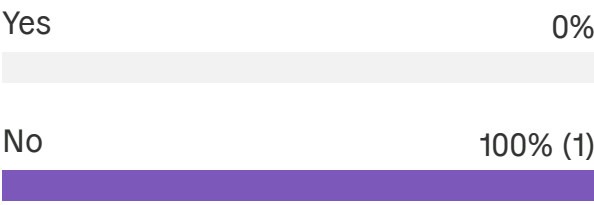
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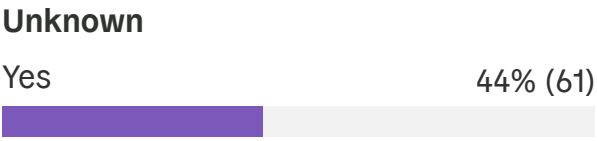
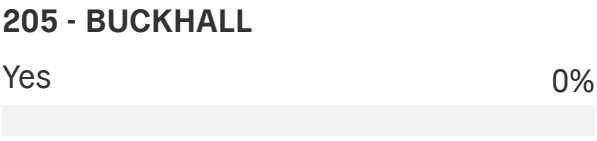
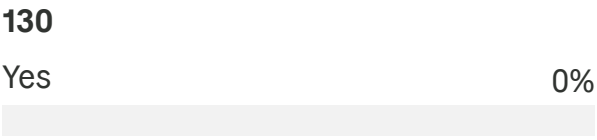
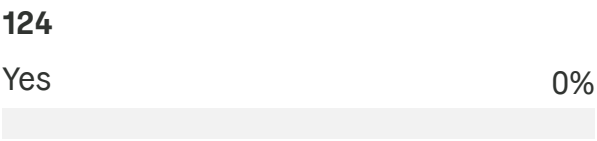
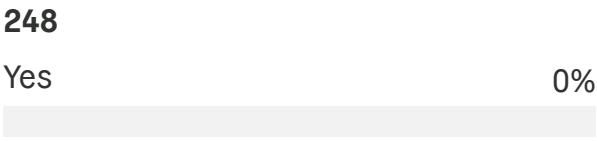
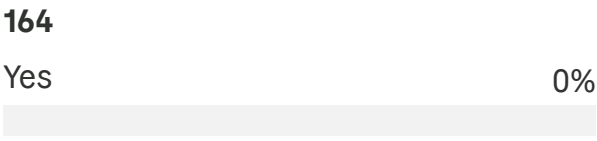
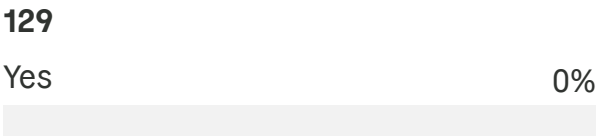
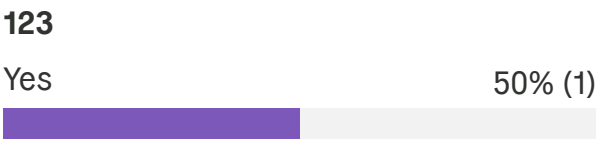


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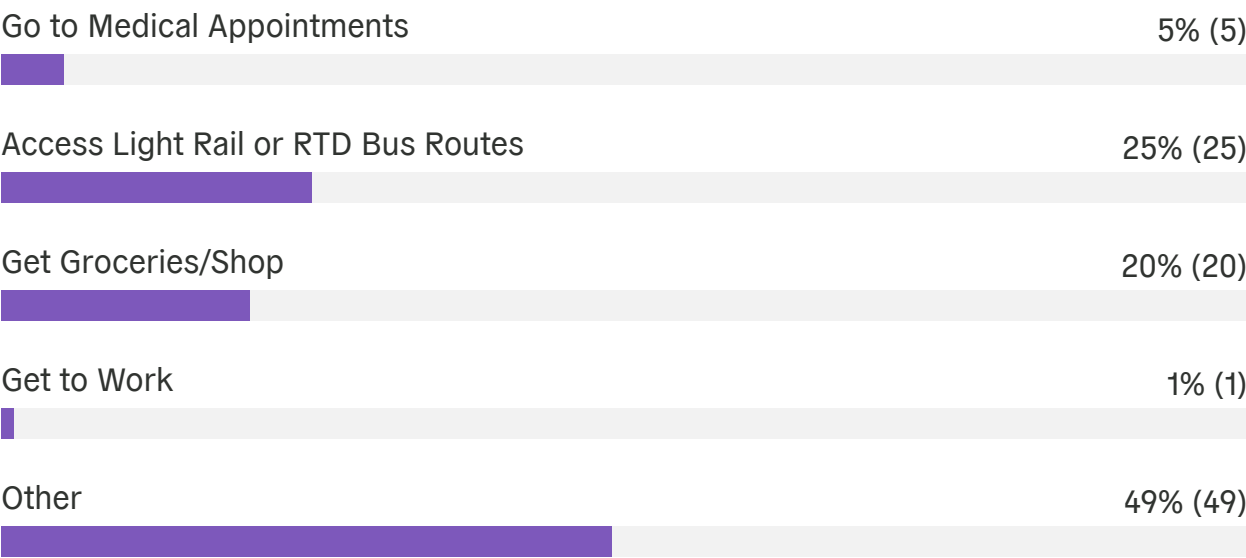
122





The trolley runs between the Civic Center and the Medical District and has 19 stops. Do you ride the trolley to:

Overview

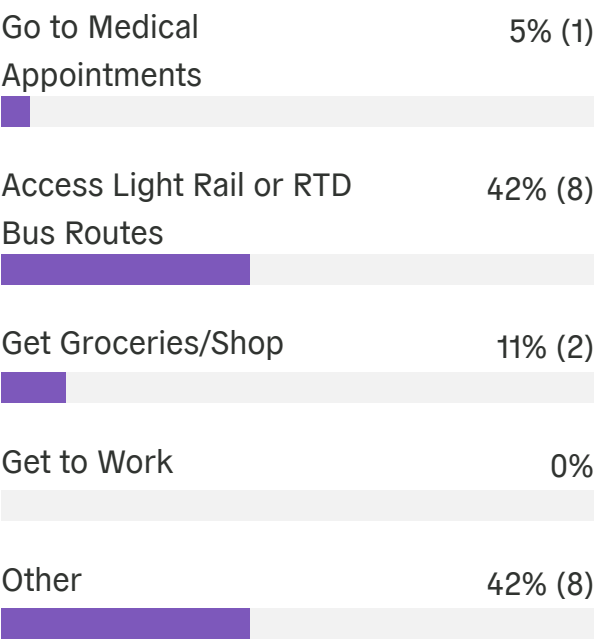


Breakdowns

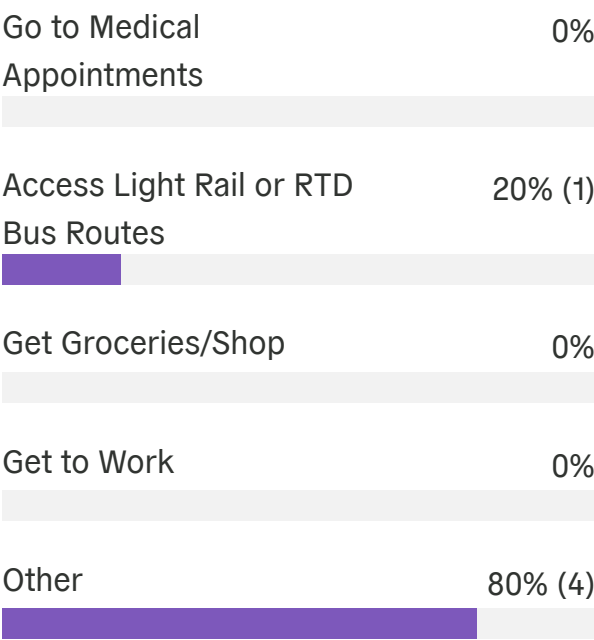
Gender

Responses broken down by the gender of the respondent. Currently, most public data only supports male, female, and unknown.

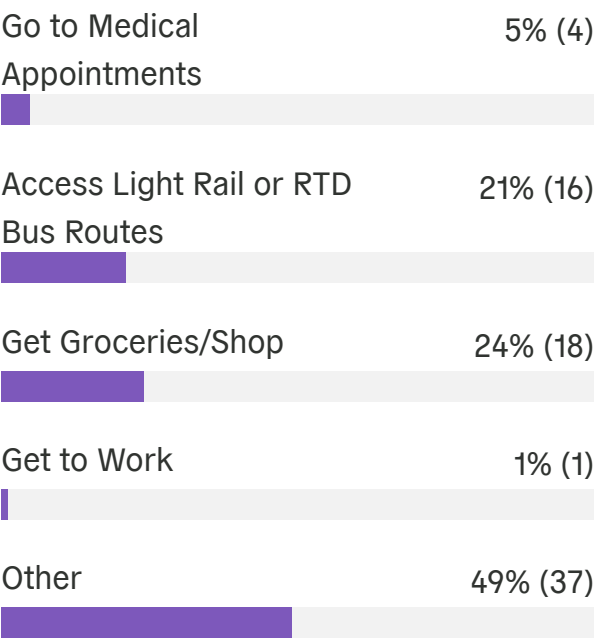
Female



Male



Unknown



Age Range

Responses broken down by age of the respondent. Respondents for whom age are unknown are not included in these breakdowns.

25-34

Go to Medical Appointments 0%

Access Light Rail or RTD Bus Routes 25% (1)

Get Groceries/Shop 0%

Get to Work 0%

Other 75% (3)

45-54

Go to Medical Appointments 0%

Access Light Rail or RTD Bus Routes 60% (3)

Get Groceries/Shop 0%

Get to Work 0%

Other 40% (2)

65-74

Go to Medical Appointments 33% (1)

Access Light Rail or RTD Bus Routes 33% (1)

Get Groceries/Shop 33% (1)

Get to Work 0%

Other 0%

35-44

Go to Medical Appointments 0%

Access Light Rail or RTD Bus Routes 50% (3)

Get Groceries/Shop 0%

Get to Work 0%

Other 50% (3)

55-64

Go to Medical Appointments 0%

Access Light Rail or RTD Bus Routes 20% (1)

Get Groceries/Shop 20% (1)

Get to Work 0%

Other 60% (3)

75 years or older

Go to Medical Appointments 0%

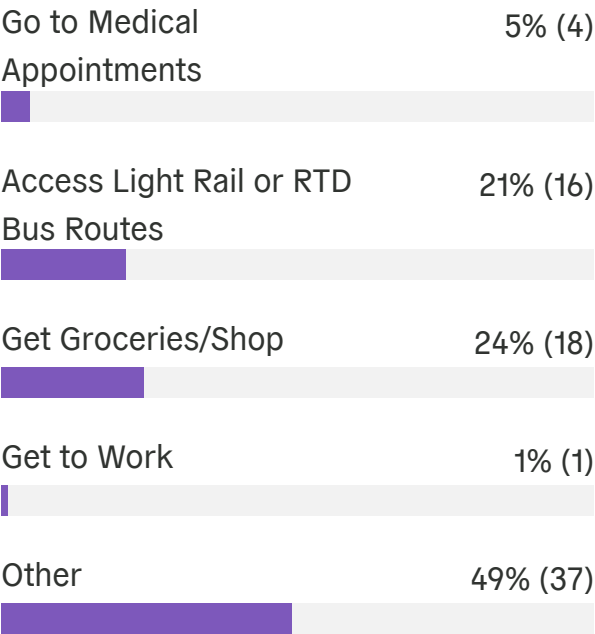
Access Light Rail or RTD Bus Routes 0%

Get Groceries/Shop 0%

Get to Work 0%

Other 100% (1)

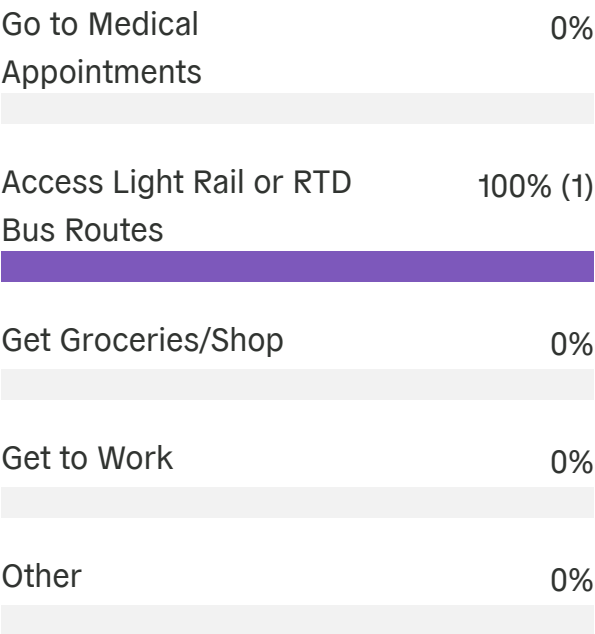
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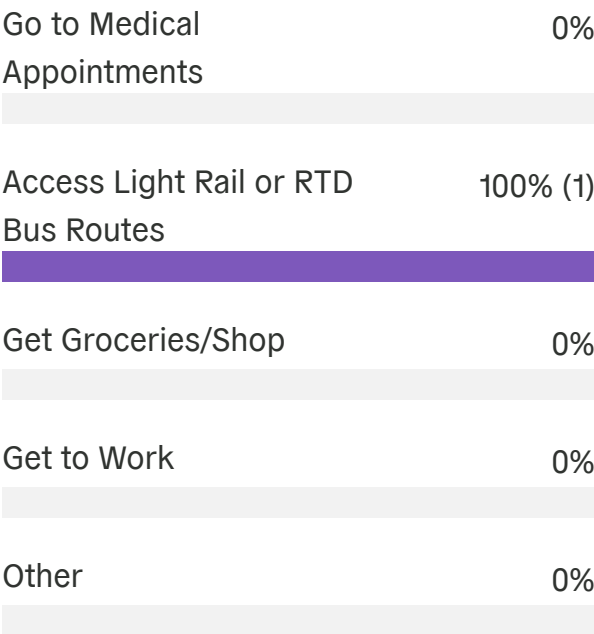
Precinct

The geographic area in which the respondent lives. This is determined by the location of the reported household.

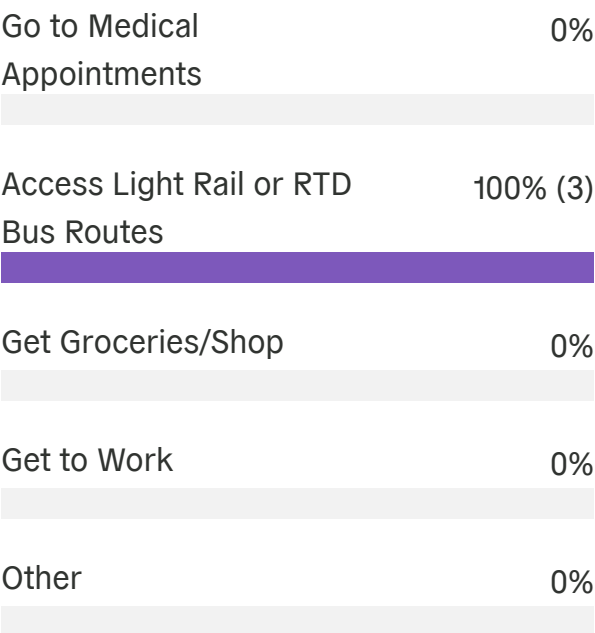
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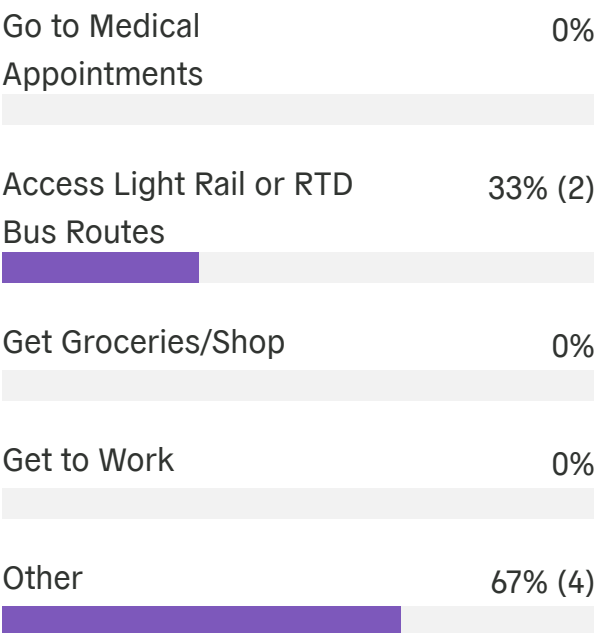
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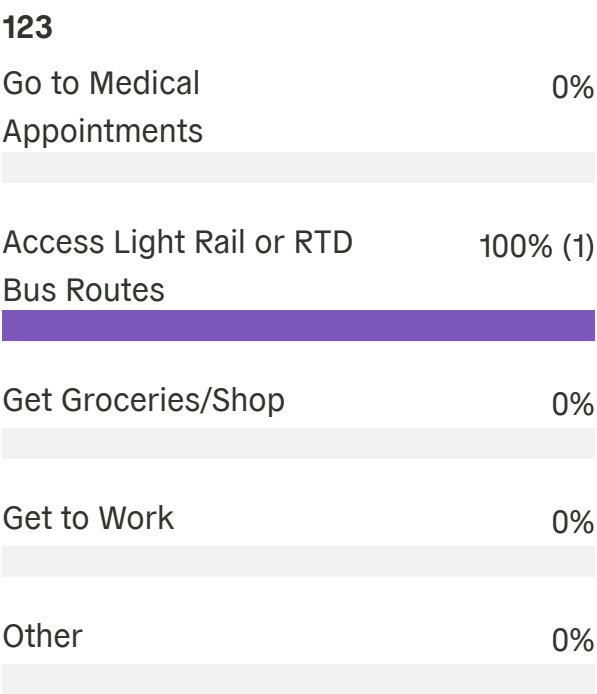
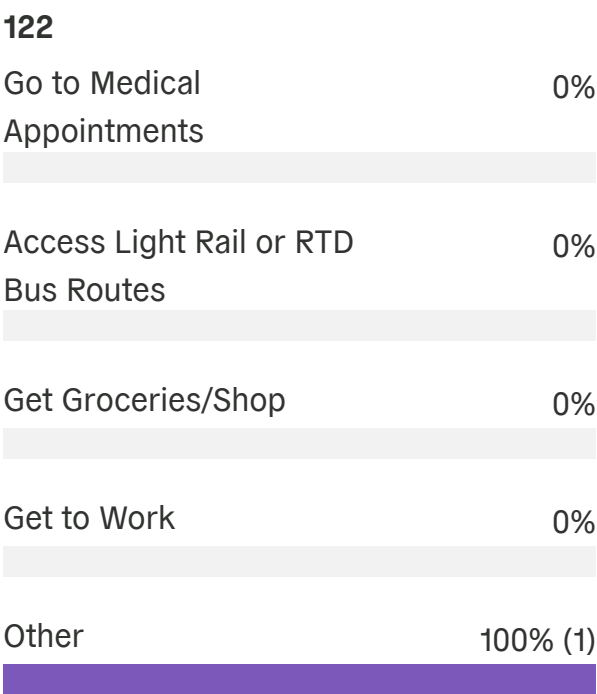
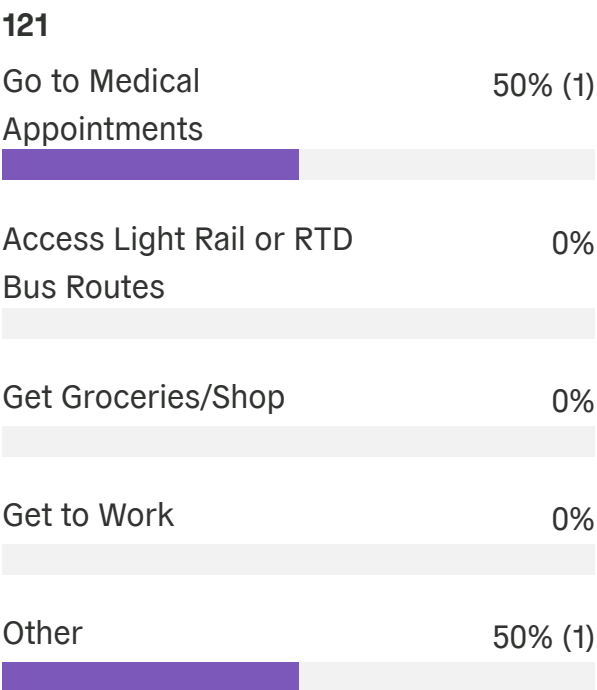
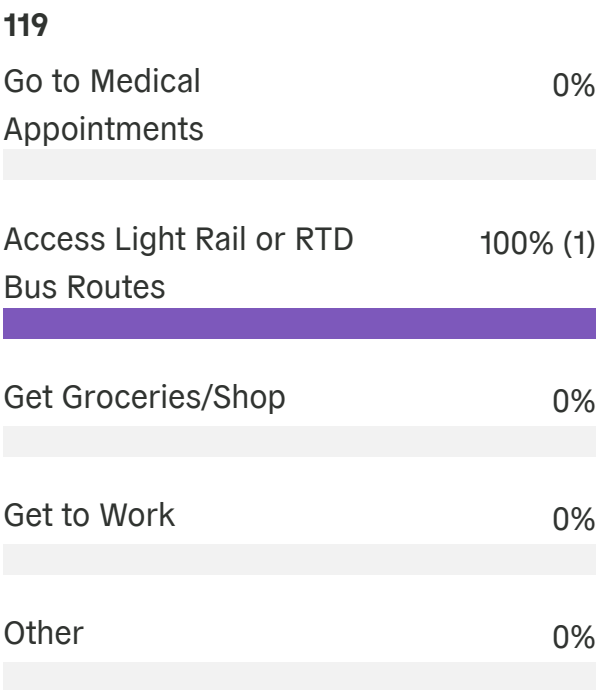
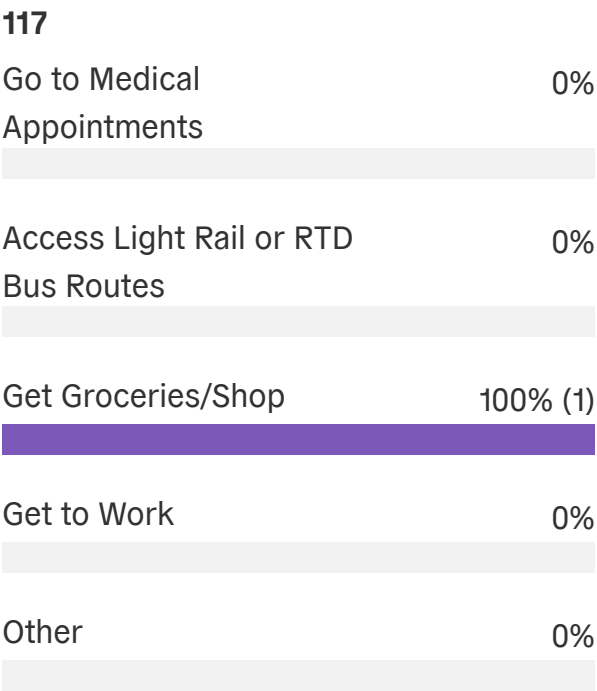
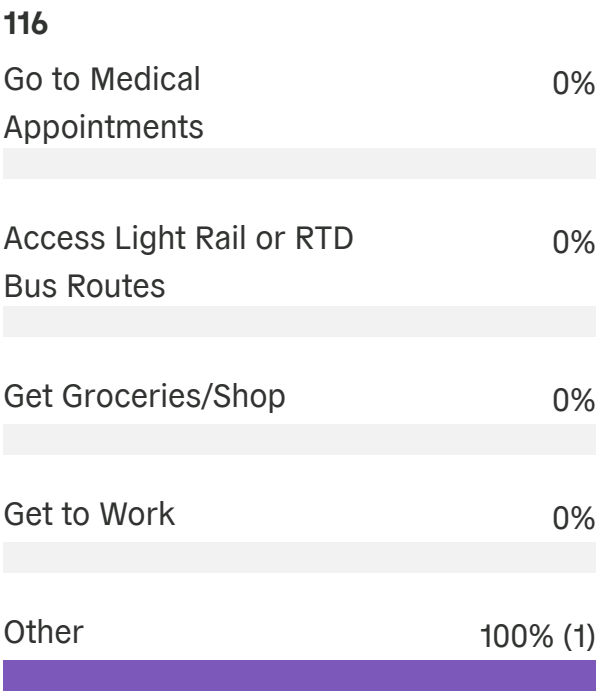


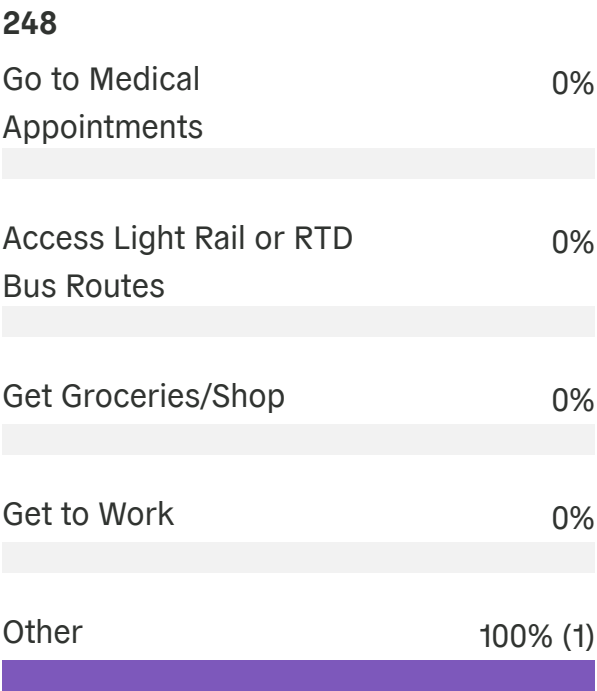
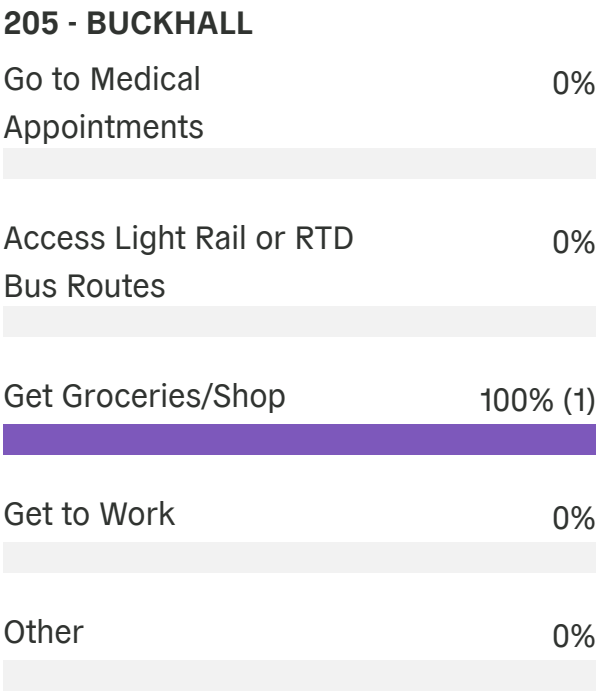
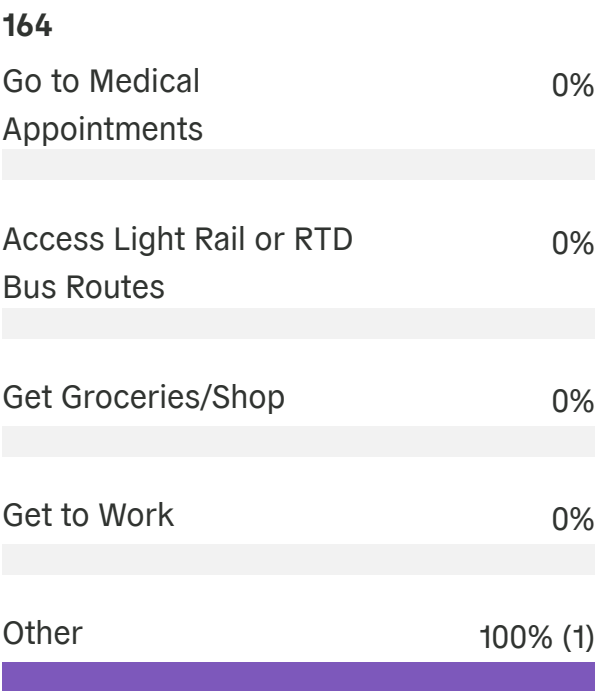
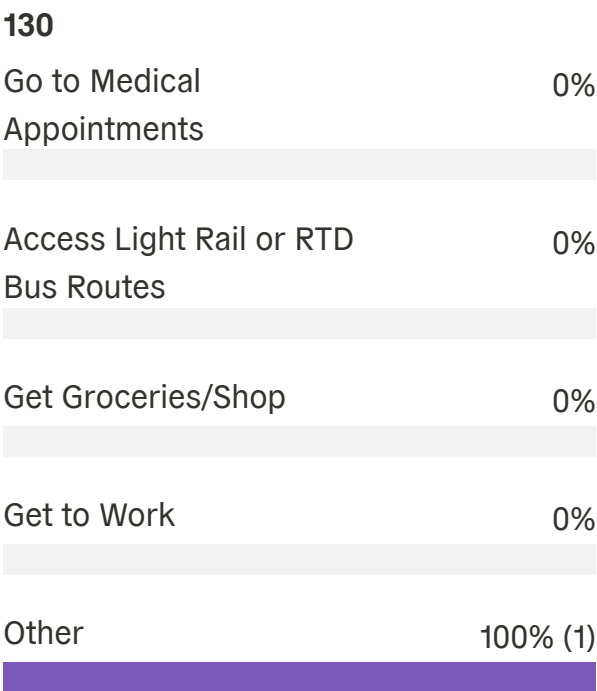
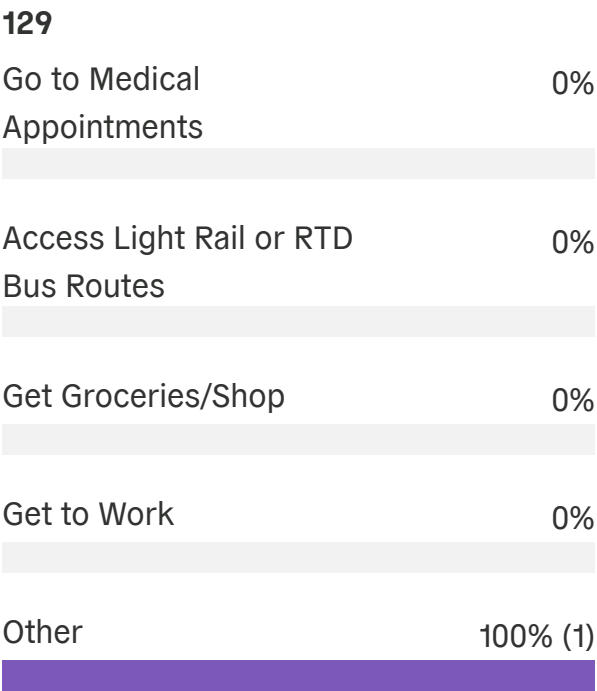
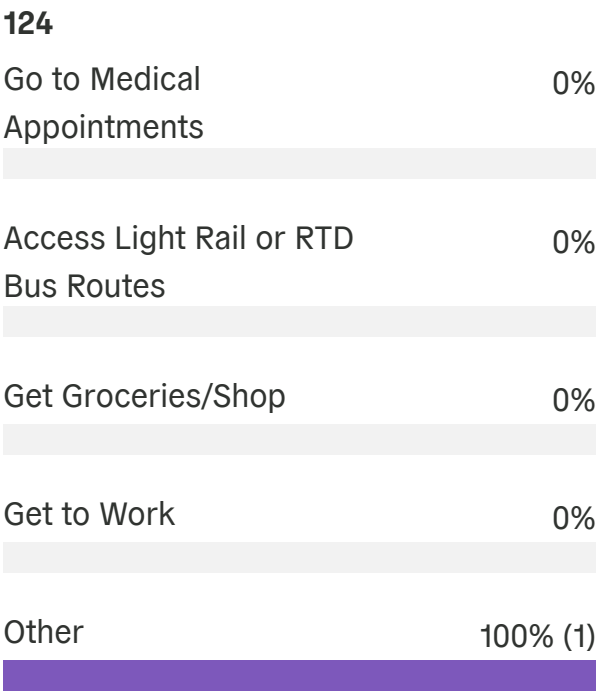
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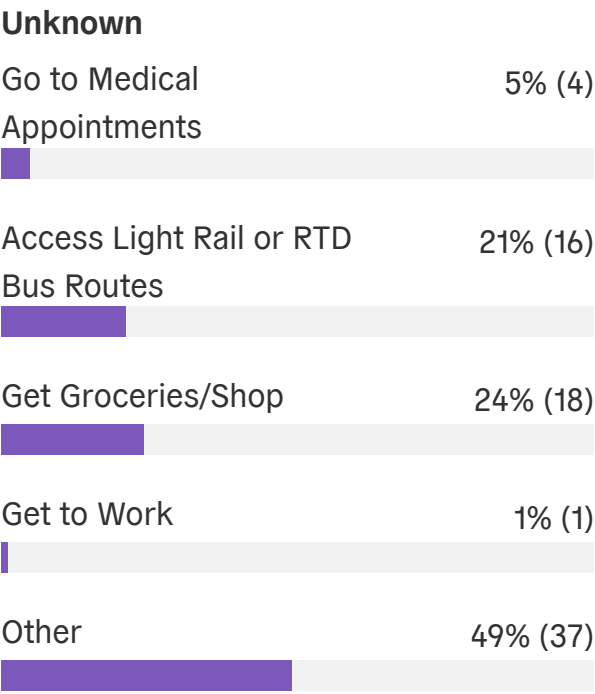


112









If other, please explain.

Responses

Civic center to Broadway dining

Library

Use it to get to the library

I have never ridden on the trolley.

Never used it

While I have seen the trolley I have never ridden it and don't know it's route or fare

To get to Safeway

I do not ride the trolley, it adds no benefit to the community and is a waste of money.

Library

Never rode

Travel to earthtreks

Have only ridden it a couple of times for random things. And it has been over a year or two since I have been on.

I haven't ridden

Between friend's houses and from my house to downtown area

Tourist--visiting my son who has a house in Englewood while he is at work.

I didn't know we had one but now that I do I would use it.

School

An event or downtown tour.

Have not ridden

get rid of it. i do not see anyone riding on them and think it is a waste of money

NOWHERE NEVER RIDDEN IT, WHO WROTE THIS SURVEY WITHOUT THAT OPTION?

Bank, appointments with doctors, shopping, RTD access, visit City Hall

Never

occasionally I have used it if I am there for meetings etc.

I would have to drive or walk to the nearest trolley stop, so the trolley is of no value or use to me. It is a waste of money.

seldom ride it

Never rode

I haven't tried it yet. It would be great to have a map of where it goes.

Exploring service

I don't ride but I would love to ride it to restaurants/bars, events

I have not used the trolley

To get to the Englewood Library.

N/A

Get to the library/light rail

Have not riden the trolley

I have had to drop my car off to get some work done and I have used it to get back home. I also have used it to get to light rail or kings soopers

Never use it

All of the above

I have ridden to library with students from Englewood High School

I don't ride the trolley

Exploring service

Don't ride it

None

don't know where it stops

Visit local restaurants/bars

Road it well over 15 years ago when I was a teen

All the above

Go to restaurants

I selected "other" because I use the trolley two access bus and lightrail, go shopping, and get to work. It is not a question that can be answered with a single answer for me and many others like me. I use the service to move around the community for personal and professional reasons. I don't have the option of driving due to my disability so The trolley is very useful to me.

Never used

Exploring service

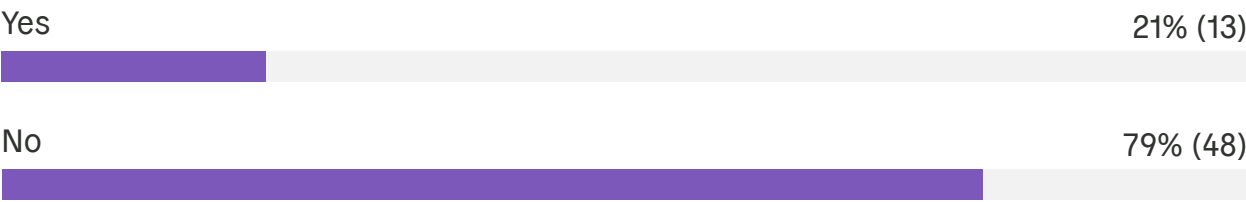
I don't use the trolley and you didn't make that an option in the last question

All of the above. Medical appt's, shopping, light rail, etc....

Haven't taken the opportunity to use it

If you are a Downtown employer, do your employees use the trolley?

Overview

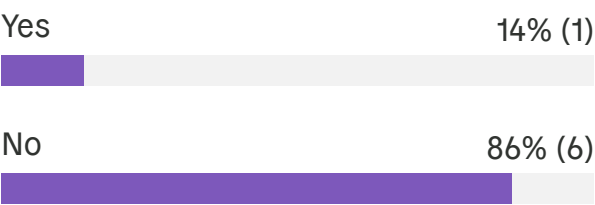


Breakdowns

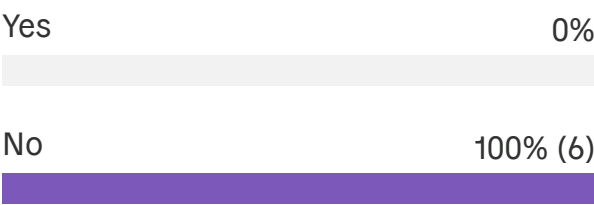
Gender

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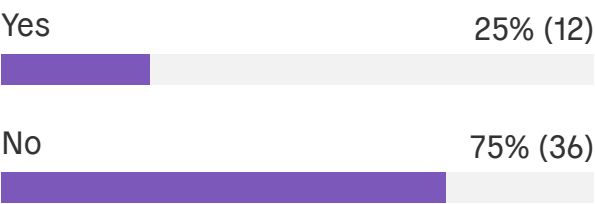
Female



Male



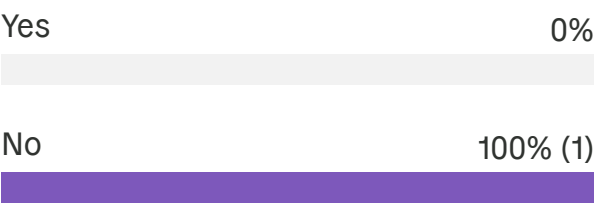
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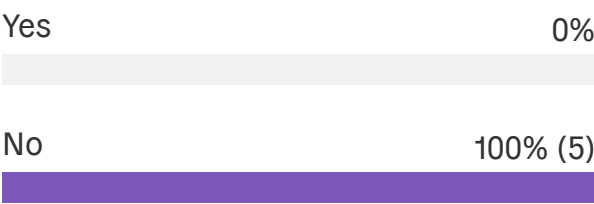
Age Range

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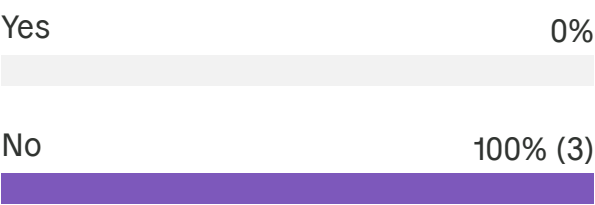
25-34



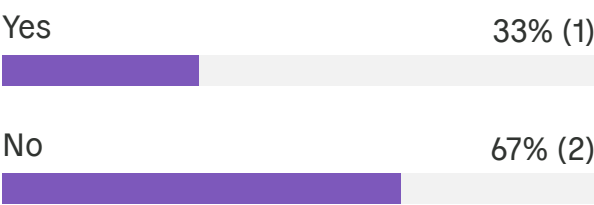
35-44



45-54



55-64



65-74



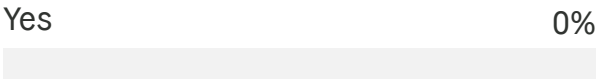
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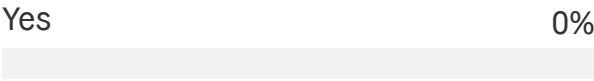
Precinct

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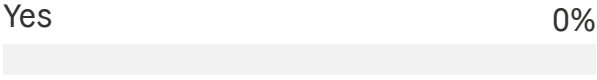
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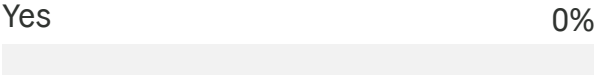
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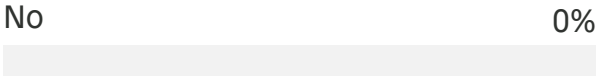
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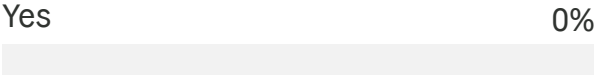
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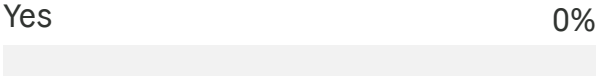
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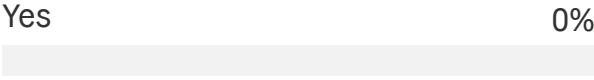
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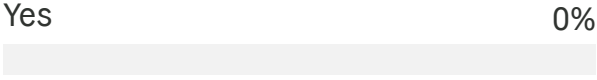
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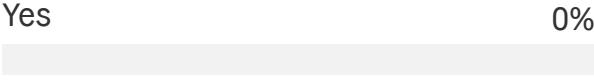
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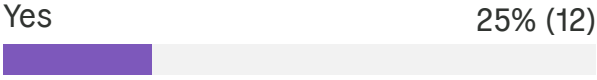
130



164



Unknown



How long are you willing to wait to ride the trolley?

Responses

15 min
10 mins
10 mins
10 m8nutes
10 minutes
10 min
10 min
10 min
15 min
Our families with patients use the trolley
10 minutes
I'm not.
5 mins
Needs to be fast
5-10 mins
10
10 min
5 minutes
10 minutes
15 minutes
15 minutes
None
5 minutes
5 min
Not a second
15-30 minutes
Not sure
15 off scheduled times
10 minutes
32 mins
10min
Yez
10 min
10 minutes
10 mins
10 minutes
I have no complaints about the wait time.
10 minutes
10 minutes
10 min
10 minutes

20 min
10 minutes
10 min
2 min
10-15 min
10 min
10 minutes
5 min
UNWILLING
15-20 minutes
5 min
10 minutes
10-15 mins
I don't ride the trolley
10 min
10
Wouldnt
as long as it takes
5 minutes when leaving home, 10 minutes when returning home
30 min with seats, 10 min standing.
15 min.
15 mins
10-15 minutes
10 mins
5 minutes
10 mins
15 minutes
10 minutes
10 minutes
If I rode it, I would wait 15 minutes or so, like a bus.
10 Minutes
I'm not willing to wait
15 min
15 min
15 minutes
2 minutes
15-min.
15 min
15 minutes
5 minutes
10 mins
10 min
15-20 is fine for a wait. You can people watch in the mean time
15 min or 30
Never

10 min

2 min

5min

15 minutes

30 mins

15 min

10 minutes

5-10 minutes

0

15 minutes

15 min

I don't ride the trolley

30 min with seats, 10 min standing.

None

0 minutes

15mind

10 minutes

5-10 minutes

4 min

7 min

15 mins

?

15 minutes in the winter...longer in summer

Whatever time the schedule says

The 15 min. Schedule has been working well for us.advertise it

15 minutes

5 minutes

NA

N/A

30 min with seats, 10 min standing.

30mins

5-10 MIN

15

N/A- don't use

15 MIN

10

10 to 15 minutes.

10 min

15 minutes

20 minutes

10-15 minutes

15 minutes

I do not ride the trolley.

30 minutes

As long as it takes!

15 minutes

What incentives to increase ridership on the trolley should be offered?

Responses

- Don't know
- extended hours in evening and on the weekend, free rides
- A clearer schedule as opposed, to "stops every 15 minutes"
- Keep the smelly homeless off the trolley to make it safer
- Expand route
- Why do we not work with RTD to get an actual bus route?
- Promote that it is available and it will get more passengers
- Businesses could offer discounts. The city could offer credits of some kind. It should be suggested more. I tend to forget about it until someone suggests it.
- None.
- Not sure
- Free?
- More advertishment and route schedules
- Cleanliness. Friendliness.
- I don't know that it needs incentives as much as it needs a public awareness campaign
- Sanitizing efforts, event pick up/drop off,
- It should be advertised as a way to get to the civic center and businesses in englewood. I would ride it to get down to the light rail station or to the summer concert series at the civic center but I never think of it. I'd have to walk about 10 minutes to get to a stop but it might be worth if if parking is a problem. There is also a lot of crime at the light rail stations so not sure I might not want to leave my car there.
- More stops
- Not sure
- Get ride of the expebse
- More stops
- How late does it run? Maybe late night hours?
- Maybe a longer route; go up and down Broadway a bit more
- Keep them clean.
- Once there are more "destinations" along the route you won't need incentives
- I have no idea what the schedule is or how often it comes. I often times walk that route so I might ride it if I knew it was coming. Maybe a PR campaign to educate me on it?
- Maps
- Other routes. Run it up and down Broadway so I can connect with the east/west trolley to get to civic center/RTD.
- Free ride is so nice! Driver is always really sweet and makes the environment on the trolley welcoming. More stops throughout the neighborhoods would be great. I'd ride more then. Also going a little further south into Englewood like Oxford/Broadway area
- More creative advertising.
- Increased service area on weekends
- Well planned routes
- Expand service area
- Being on time and clean trolley

Why is this not a RTD line?

none. charge them

DONT JUST GO FROM THE OLD PEOPLE TO THE MED CENTER AND STORES

Varry the routes. Run on. Saturday's from 10:00 a.m. to 2:00 p.m... Would increase ridership for senior citizen shoppers to go downtown.

More pick up points

Perhaps local food and retail coupons, win win to try local businesses

Different routes

Would be nice if the trolley also connected to Oxford Station and possibly stopped 1 or 2 places along the way.

It is already free-what other incentive can you be considering? Are you going to pay people to ride it?

incentives only work if the Trolley goes from where I am to where I want to be and it does not go there

Having serve more of the city would help.

rides to light rail would be great, no parking problems.

I don't think people realize how convenient it is. In fact, a lot of my neighbors don't know it exists. I think working with the places people want to go to and having them advertise to local customers. I don't think making an incentive will work. I think what's needed is a comprehensive plan to help people think beyond the car. Create a city identity that's beyond the car. Kind of like bike to work day, but instead that what makes Englewood unique is we use alternative transportation as often as possible BECAUSE it's possible. You CAN do that here and can't in so many places. We've got bike lanes and good sidewalks with curb cuts and local businesses that meet most of our needs and a public transportation hub that gets us downtown for the ballet. Tell stories about citizens using the trolley for fun stuff, work stuff, etc. But target it. Have the medical centers push it because their parking situation, etc.

I've lived in Englewood for about 20 years and this is the 1st time I've heard there is a trolley. Rather than incentives, how about educating the population about the service. It could be highlighted in the Englewood newsletter (the one about what's happening in the community) and also the Englewood Rec Center booklet and probably Maley, the library and other community sources could promote / inform potential users via their literature, bulletin board postings, etc. Do you promote it via Swedish or Craig? Is it promoted at the Museum for Outdoor Arts or any of the government offices in the municipal building. Is it featured on the Englewood.gov website? Seriously, I've never heard of it and I consider my self an informed member of the community.

None

Convenient

Better route. It is to many blocks away from our house.

It should come south of Hampden Ave. to include the Recreation Center.

More info on route/timing

Information to raise awareness of trolley schedule

Maybe loop around to Dartmouth and then up to Swedish?

More advertisement of it as an option and the stops it makes. Add or expand the stops. Ensure masks are worn by all at all times and sanirize frequently.

I prefer to walk or call taxi

discounts from Downtown merchants

More visibility of trolley service

Maybe a frequent rider app? You could get local business to offer deals (like a free coffee from Dixon's) after 5-10 rides. Free advertising for our local businesses.

Less use by homeless to just ride around

not have to wear a mask, they don't do any good

I don't live in Englewood and did not know of trolley so advertising would help

Better comprehensive routes.

pretty sure those using the trolley 1) don't pay taxes in Englewood 2) free ride for homeless

It's hard to find where the stops are. Improving public awareness. Keeping people safe on the trolley.

Free food

I don't know?

I don't care

You need to advertise more. I've known nothing about the trolley

Stop the free service

Better signage, hard to tell where trolley stops.

RTD transfer tickets

Its good

n/a

Longer hours

Public awareness of the Trolley's availability

Free coffee from local shop

Not sure

None

None

None

Partner with local restaurants

safety

Make the trolley look like a real trolley.

Booze Cruise. Allow alcoholic beverages from local bars or restaurants.

Increased frequency for light rail accessibility

Maybe a bigger travel area

None...just make people more aware of it

But the small fee for the trolley you should be able to get on the light rail and or bus at a discount.

Advertise. So many people don't know it's rout, schedule, or that it is free.

There are a number of things that could be offered as incentives to get people to ride. Some of my initial thoughts are decreasing the wait time, expanding the route or changing the route a little so writers can access different areas, running on the weekends, and allowing passengers to get off at specific places instead of fixed stops.

Don't know at this time.

make it something other than a bus, light rail, at least make it an EV

None

Go to River point.

Larger scope around Englewood

Not sure

Have an event that people can get to via the trolley. I think most people don't realize its available to everyone.

Ride

Coupons to local businesses that support the trolly.

Discounts at businesses along the route, punch card for rides taken to win a gift, grocery card, etc.

none that I can think of

Weekends would be nice

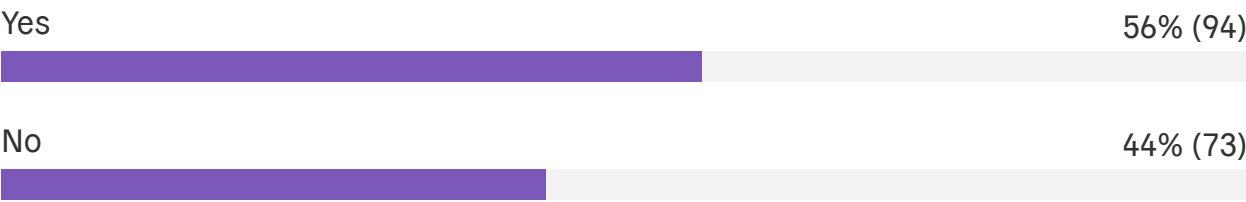
Expanded routes around the city

Not a customer

clearer stop locations. it's hard to find information online on where all the stops are.

Would you be willing to pay a small fare to offset costs to make improvements to the trolley?

Overview

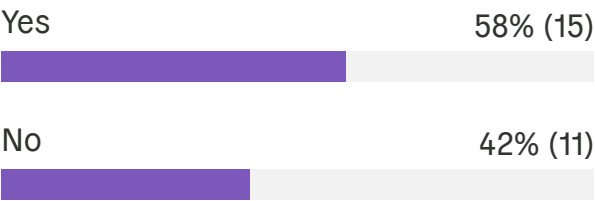


Breakdowns

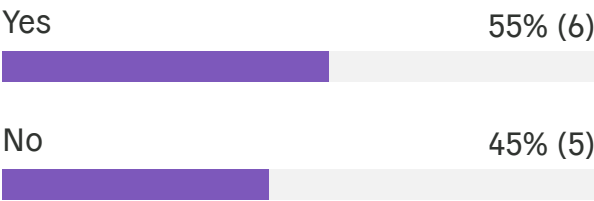
Gender

Responses broken down by the gender of the respondent. Currently, most public data only supports male, female, and unknown.

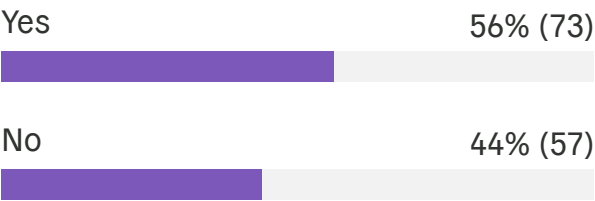
Female



Male



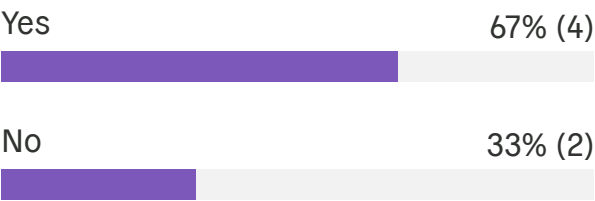
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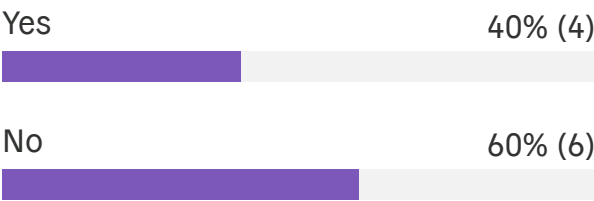
Age Range

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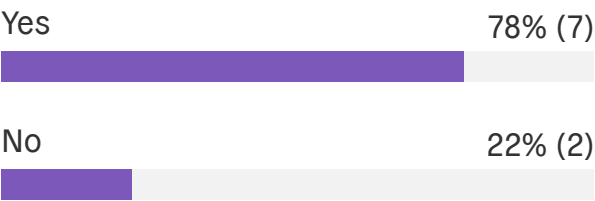
25-34



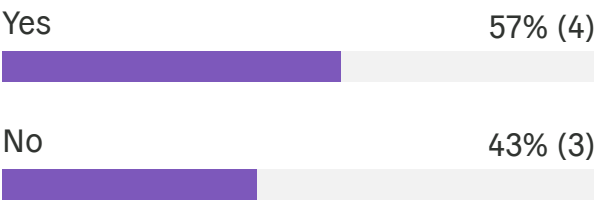
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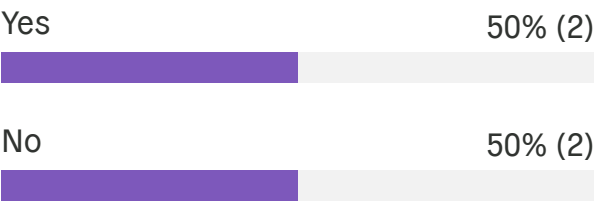
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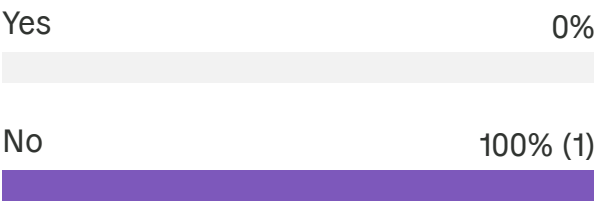
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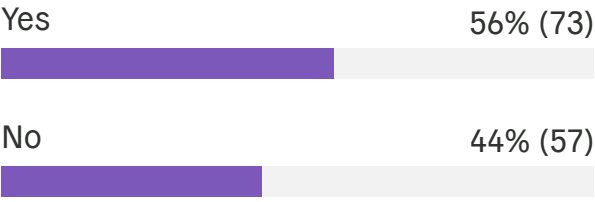
65-74



75 years or older



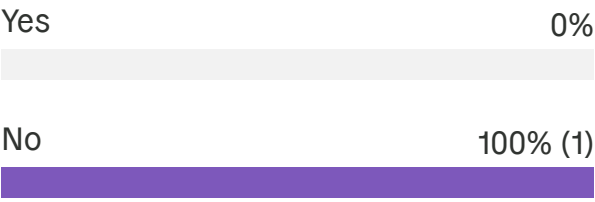
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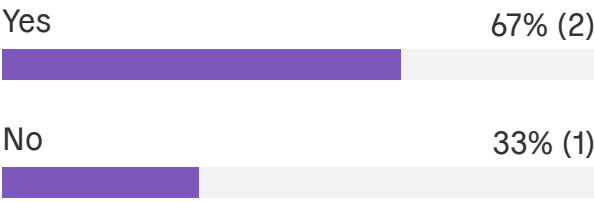
Precinct

The geographic area in which the respondent lives. This is determined by the location of the reported household.

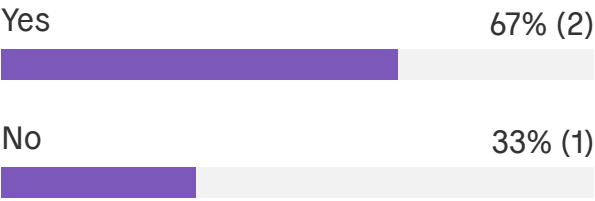
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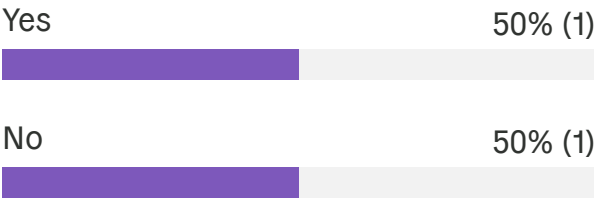
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107



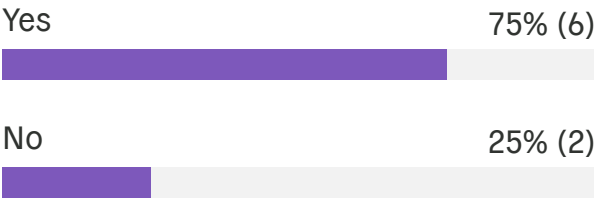
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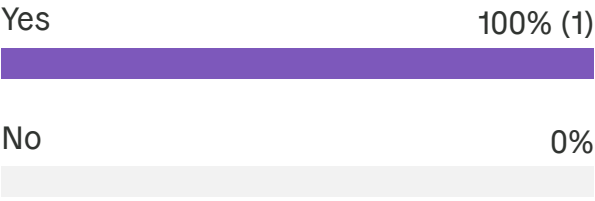
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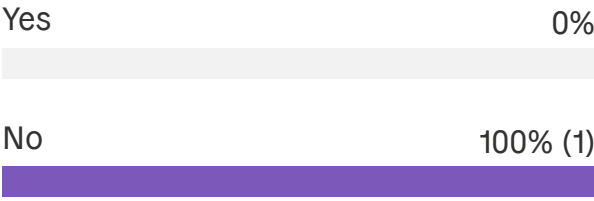
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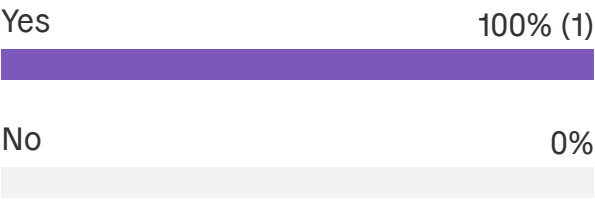
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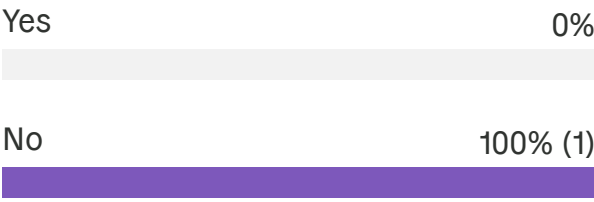
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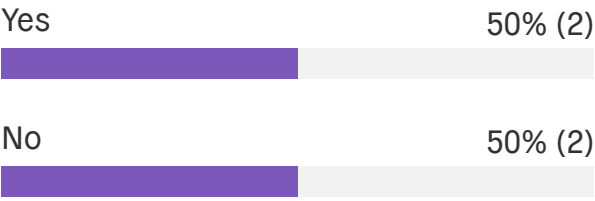
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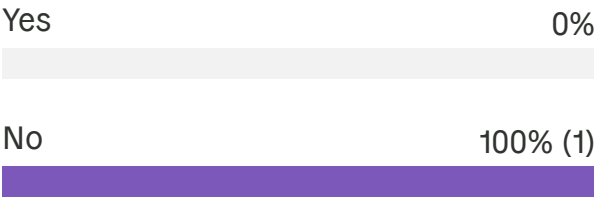
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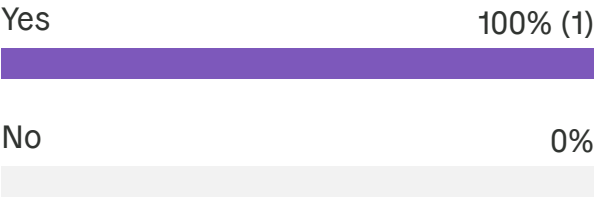
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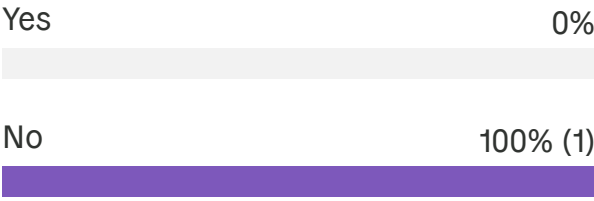
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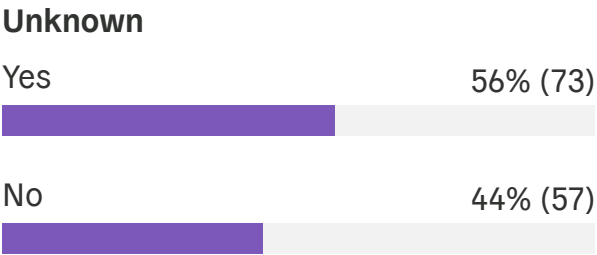
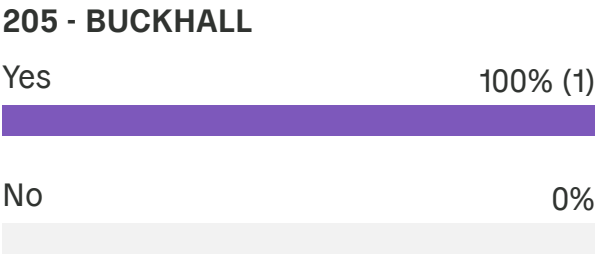
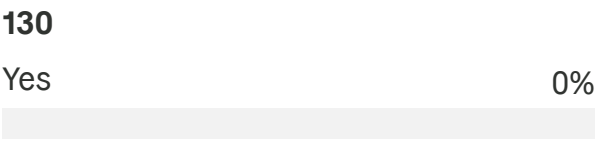
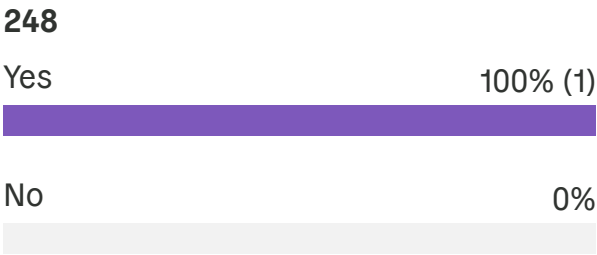
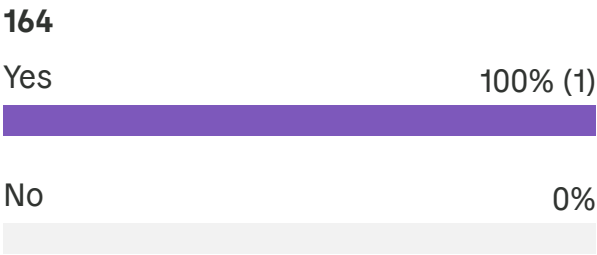
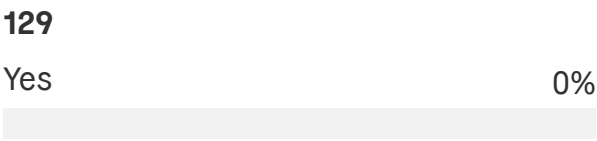


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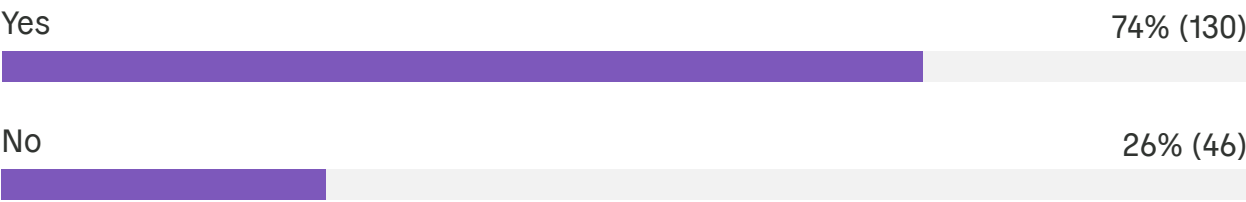
124





Would you utilize the trolley to attend special events?

Overview

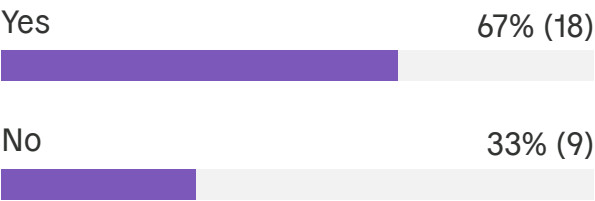


Breakdowns

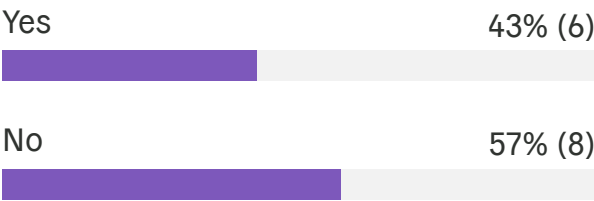
Gender

Responses broken down by the gender of the respondent. Currently, most public data only supports male, female, and unknown.

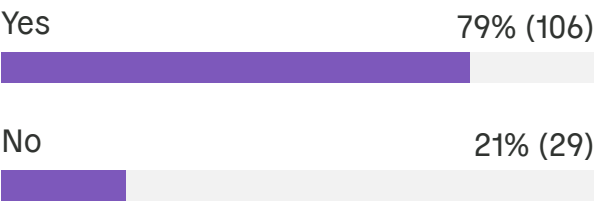
Female



Male



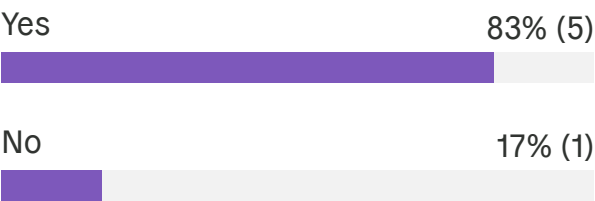
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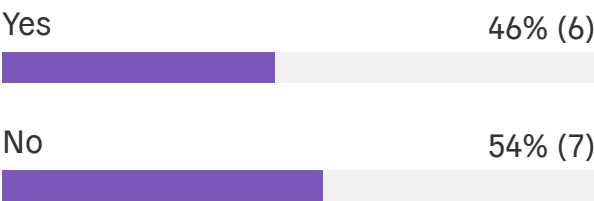
Age Range

Responses broken down by age of the respondent. Respondents for whom age are unknown are not included in these breakdowns.

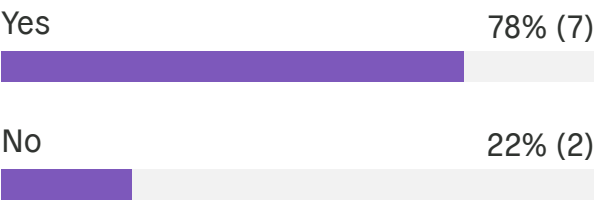
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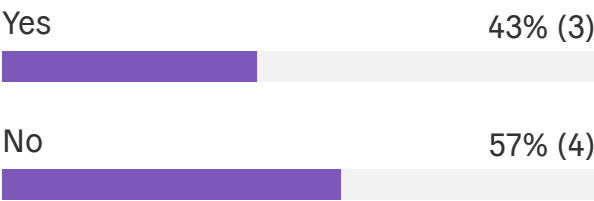
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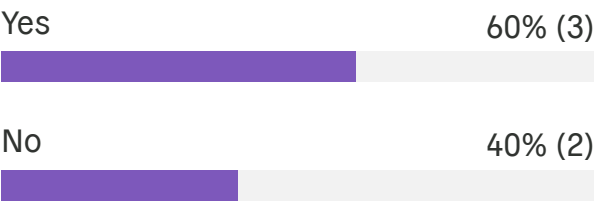
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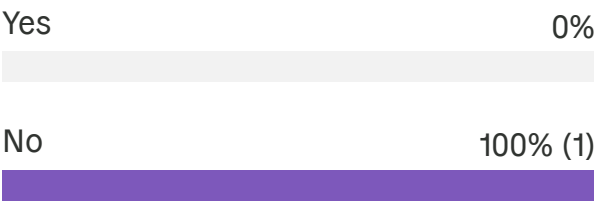
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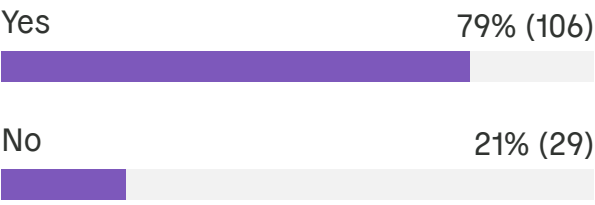
65-74



75 years or older



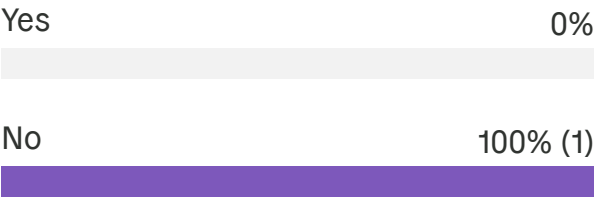
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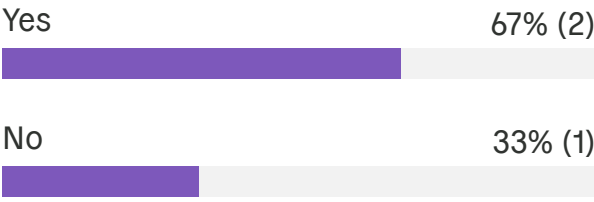
Precinct

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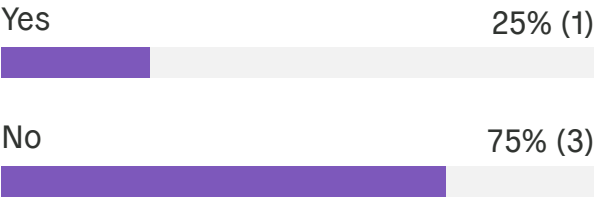
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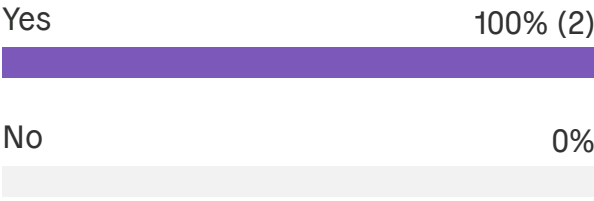
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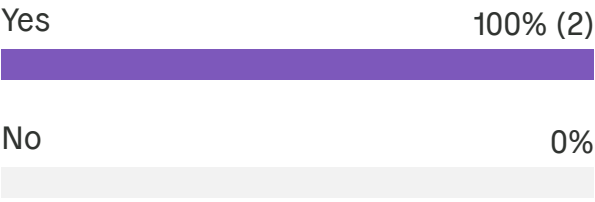
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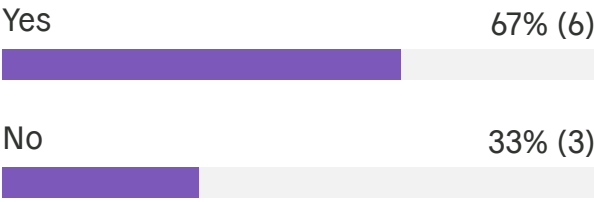
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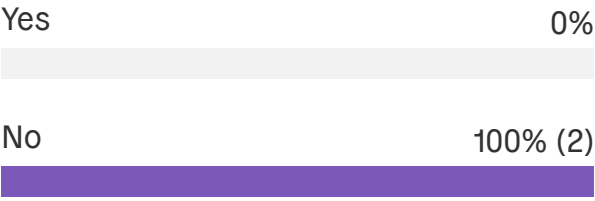
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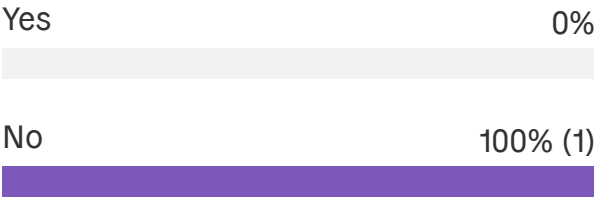
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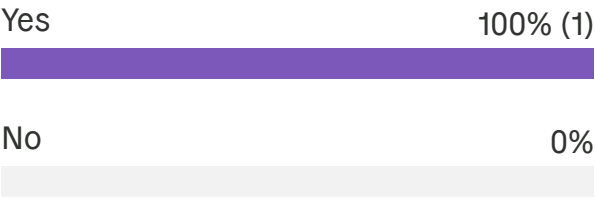
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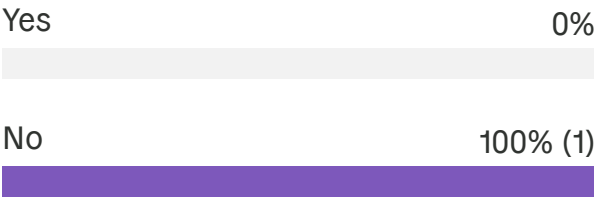
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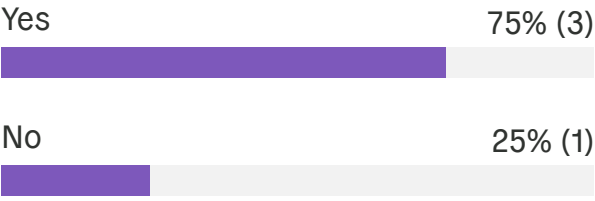
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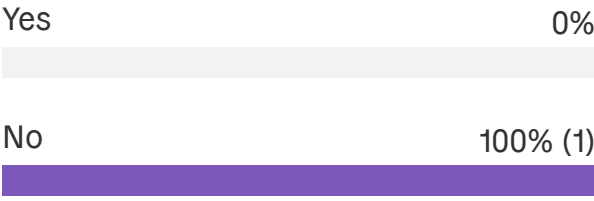
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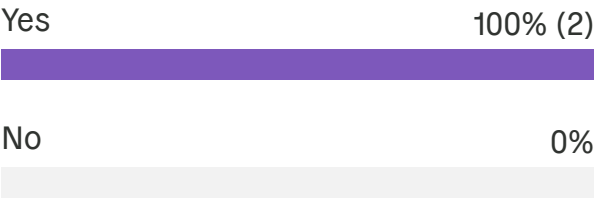
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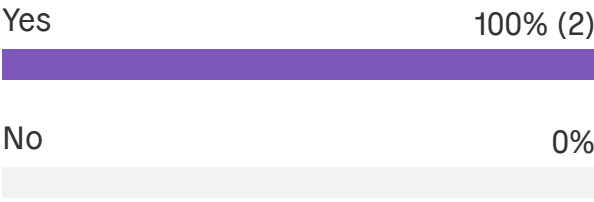
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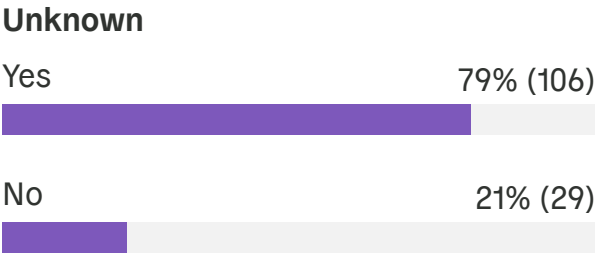
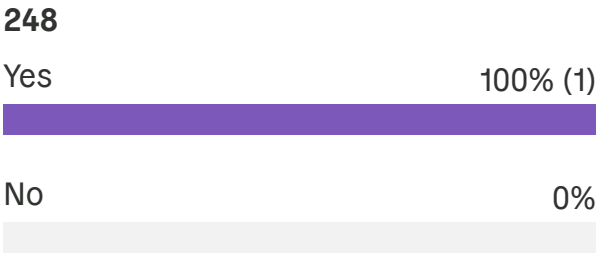
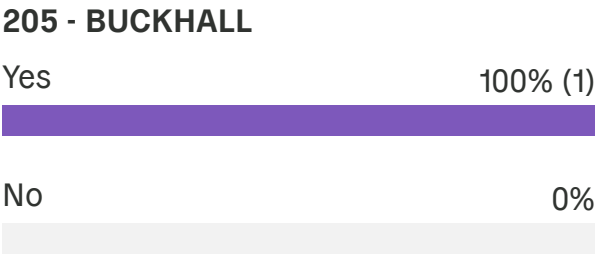
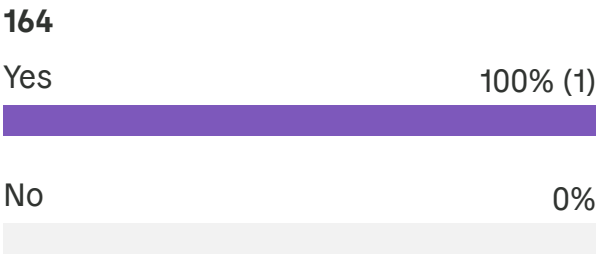
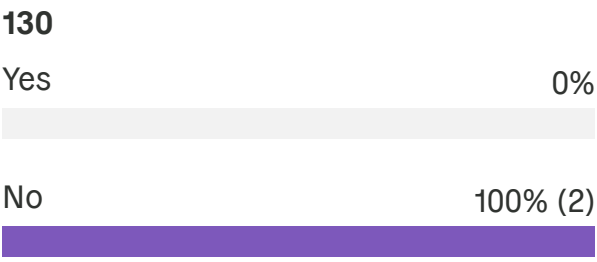
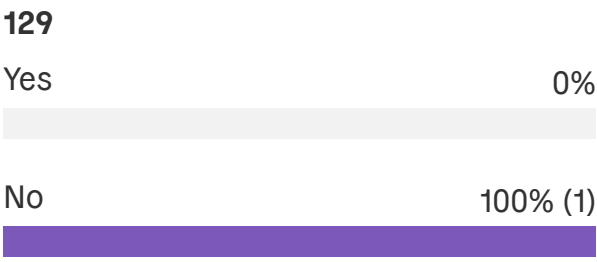


123



124





What improvements would you like to see on the trolley?

Responses

Don't know

Would love the trolley to run north/south on Broadway to give access to the downtown area

extended weekend and evening hours, more advertising (nobody in the metro area knows about this free bus, which is unfortunate)

More promotion. Downtown employers should ask their employees to use it rather than taking up so much parking downtown for customers.

Make stop by Gothic for concerts

Why is this a service? We should work with RTD for a bus route. The trolley is odd and is really just a homeless people mover.

More promotion of it. It is a great resource, but many don't know it is there.

The trolley is essentially a shuttle that moves homeless people from one part of Englewood to another. It is not a wise investment of taxpayer dollars.

?

It might be nice to have some north/south access on the trolley along Broadway for those people that live down by Bellevue or up by Yale.

Nothing, dump the trolley and save the money

Better air conditioning...usb ports

Get rid of it

Rethink the route

Zero step entry, Electric trolley Add shade along with the art at the stops Potentially less stops - if they are all not being used + a more direct / visible route. Or consider a evening / weekend route that help get people to the gothic Maybe a north south line along Broadway amd an east west line from hospital to light rail

I believe it's a valuable service for our community who does not drive. Many people rely on it.

Expanded route

Post the hours it operates, how long a wait might be, an app that shows on GPS where it is so I know if I should wait or not.

More information on service

Run it up and down Broadway so I can connect with the east/west trolley to get to civic center/RTD.

Same thing, expanded route

Expanded service area (specifically up Broadway)

N/a

Expand area of service

Better air circulation. I would be willing to pay a fare, but I suspect some people rely on it and wont be able to pay a fare.

eliminate it

MAKE IT USEFUL OR GET RID OF IT - DONT DARE TRY TO FEE IT OUT OF ALL OF US WHO NEVER USE IT

Move the stop currently at Sherman to Grant. That way it's closer to banks, Safeway, and three strip malls. Let the trolley circulate around the Safeway strio mall. Turn. South on Grant, Then circle back to Sherman, rightt on Hampton and follow the existing route.

None

Go EV!

extend route to oxford station

Get rid of the trolley-it is uselesd and wastes tax payer money. Obviously there is no demand for the trolley.

It is a bus. what improvements can be made?

Increased range. If it/another one went up and down Broadway from the north to south city lines, I would definitely use it.

No obnoxious music. :)

Times posted on arrival to site on days/weekends. Going across Downing to the Apartments off Lafayette. More metal maps at stops.

NA

A more northerly route. Down Dartmouth?

I would like the trollies to be all-electric and zero-emission. There are state grants to cover any cost difference. Making them all-electric would support Englewood's commitment to sustainability.

quality, frequency, both directions

Just more info about it

Expand to my end

I don't think it's needed

Don't think the paint scheme on the buses encourages ridership. Maybe paint them to mimic the old yellow trolley and include a horse decal. Tie it into Englewood history. Make it feel part of the community.

Can't answer due to I have never used the trolley

A little shade at a few of the stops. I much preferred the name "Art bus", much more contemporary than the word "trolley".

See above

I don't have any ideas for this

no more masks

Advertise. I was at the Englewood Civic Center to ride RTD train recently and did not see anything about the trolley

A route that serves more people - I'm not sure what the trolley is trying to accomplish but it doesn't connect me to any place I want to go.

Stop the trolley and use the funds to clean up the homeless problem

Higher wages for employees and more mental health services in the community. Not a bigger police station. More social service programs.

If there was a line that also ran half a dozen blocks north and south on Broadway, it might get within reach of more people to safely get to downtown Englewood from the surrounding residences.

Put taxes into something that matters like fixing pot holes in the roads, Beauty industry/tattoo Industry relief fund, or how about stop wasting the tax payers money. Just a thought.

Advertisement

Charge fair

Less homeless people

It is SUPERB already

Longer hours

Not sure

People don't know it's free

If it went into the surrounding neighborhoods, I would use it.

Times posted on arrival to site on days/weekends. Going across Downing to the Apartments off Lafayette. More metal maps at stops.

None

Get rid of it

Make it look like a real trolley and not an old folks tour bus. Travel up and down Broadway from just south of Hampden to the northern extent of the city. Or Partner with Denver and have it go into the SoBo district, especially on weekends.

More modern

Maybe require an Englewood ID (like at Malley) to ride it. I think lots of non-Englewood people ride in winter to avoid cold.

Love it the way it is now

A secure tip jar for drivers.

I would love to see the trolley running on weekends. I think it would also be beneficial to readjust the schedule so that the trolley does not run so close to the 0 and the 12 where it overlaps with those routes.

Not sure.

Make it renewable energy of some sort

Post arrival times at stop sites for days/weekends. Going across Downing to the Apartments off Lafayette. More metal maps at stops. Benches at all stops *would only let me submit if I answered the downtown question. I don't work downtown

Go into neighborhoods more

Larger route

Really don't use it

Fastest

I like the trolly just the way it is. The price is right, and it's convenient, and it's normally on time. The drivers are friendly and helpful when they can be. Kudos to them.

Get rid of the cigarette smell that is immediately obvious when you step up into the trolley! I often walk instead to avoid the stench. Otherwise I'd use it more.

I do not know enough about the trolley service to comment.

A wider pickup

If a fee is added to the trolly I would like to also have valid transfers for rtd services

Weekend hours!!